## FEEDCK ANALYSIS, 2019-20 Feedback from Students on Curriculum IQAC

### Golaghat Commerce College, Golaghat

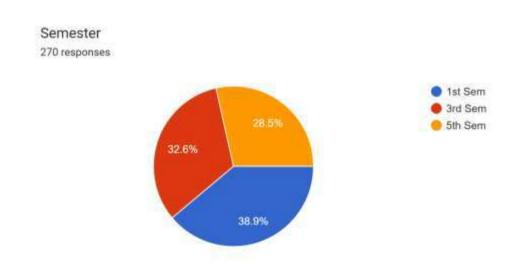
#### **Introduction:**

The Feedback Cell of IQAC of Golaghat Commerce College collected feedback from the students of the college regarding curriculum.

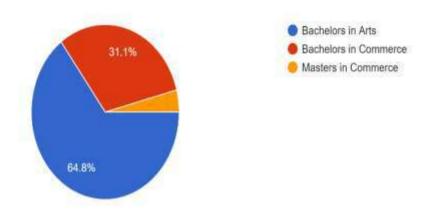
### Methodology:

The feedback was collected through Google form for the Academic Session 2019-20. The main focus of the feedback was curriculum related, which mainly covers teachers' preparation level for the class, syllabus covered, internal evaluation, quality of teaching learning process, Field visit opportunities etc. Total 270 responses were received from the students, where 38.9% were from 1<sup>st</sup> Semester, 32.6% were from 3<sup>rd</sup> Semester and 28.5% were from 5<sup>th</sup> Semester. The responses received were analyzed in the following Diagrams.

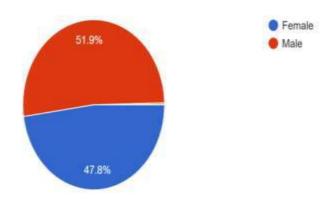
## **RESULTS OF STUDENTS' FEEDBACK:**



# What degree program are you pursuing now? 270 responses

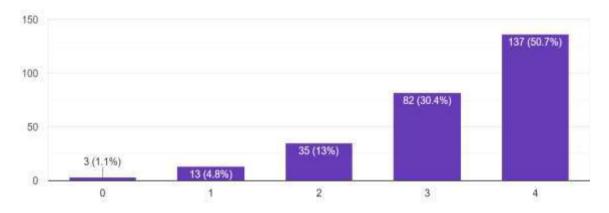


Gender 270 responses



How much of the syllabus was covered in the class? 4-85 to 100%, 3-70 to 84%, 2-55 to 69%, 1-30 to 54%, 0-Below 30%

270 responses

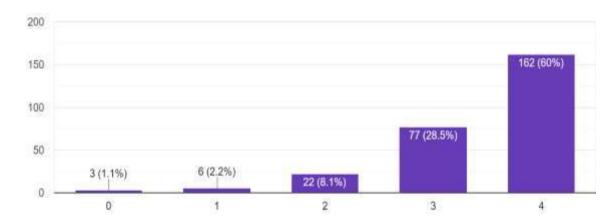


Fairness of the internal evaluation process by the teachers.

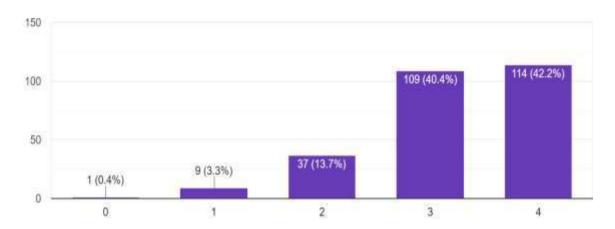
4 - Always fair, 3 - Usually fair, 2

- Sometimes unfair, 1 - Usually unfair, 0- Unfair

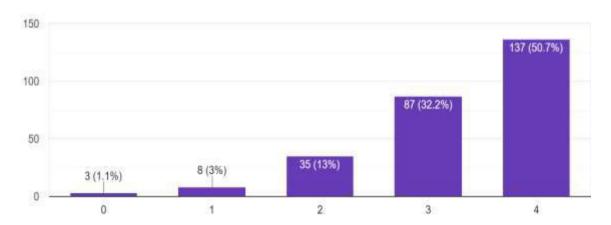
270 responses



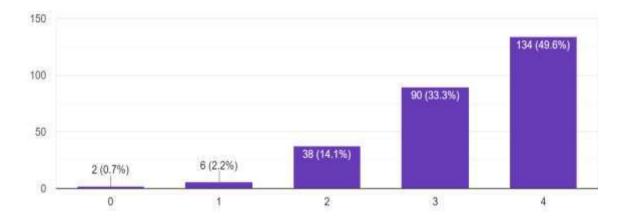
The teaching and mentoring process in the College facilitates you in cognitive, social and emotional growth. 4 – Significantly, 3 – Very well, 2 – Moderately, 1 – Marginally, 0– Not at all 270 responses



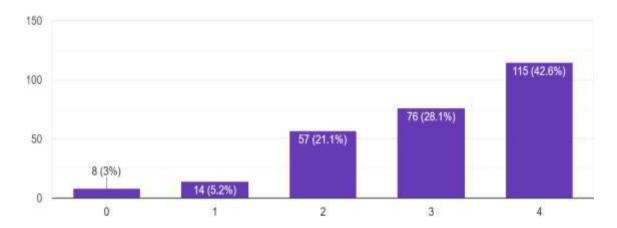
Was your performance in assignments discussed with you? 4 - Every time, 3 - Usually, 2 - Occasionally/Sometimes, 1 - Rarely, 0- Never 270 responses



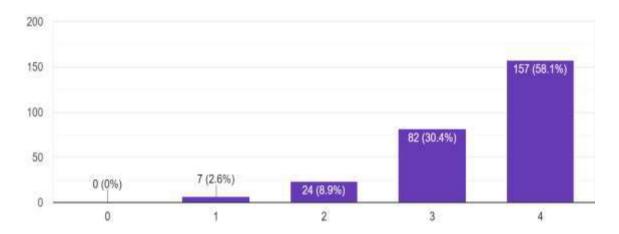
The College provides multiple opportunities to learn and grow. 4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree 270 responses



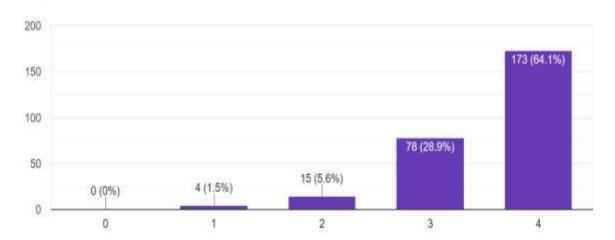
The College takes active interest in promoting internship, student exchange, field visit opportunities for students. 4 – Regularly, 3 – Often, 2 – Sometimes, 1 – Rarely, 0 – Never 270 responses



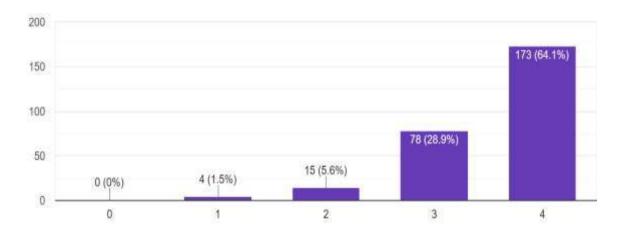
Teachers inform you about your expected competencies, course outcomes and programme outcomes. 4 – Every time, 3 – Usually, 2– Occasionally/Sometimes, 1 – Rarely, 0– Never 270 responses



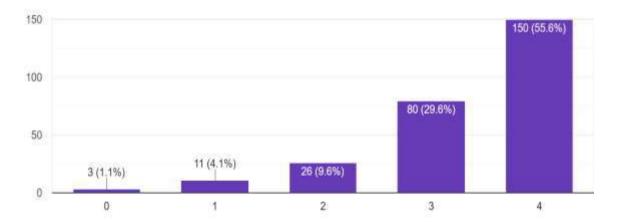
The teachers illustrate the concepts through examples and applications. 4 – Every time, 3 – Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – Never 270 responses



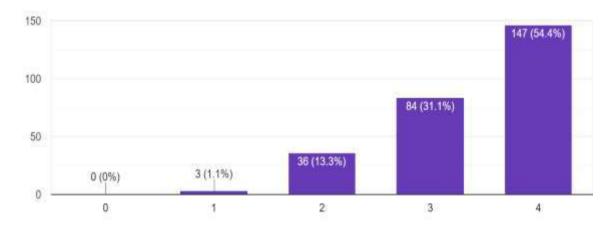
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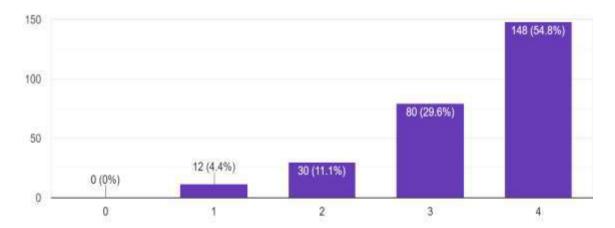
The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enha...te, 2 – Some what, 1 – Very little, 0 – Not at all 270 responses



The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.4 – S..., 2 – Neutral, 1 – Disagree, 0 – Strongly disagree <sup>270</sup> responses

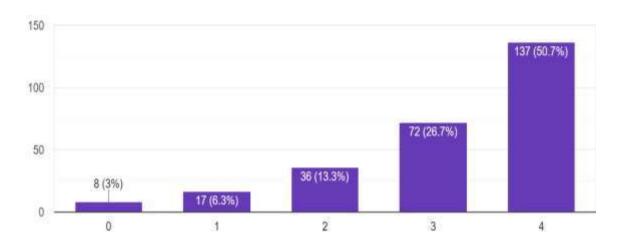


Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. 4 - To a gr...rate, 2 - Some what, 1 - Very little, 0 - Not at all 270 responses



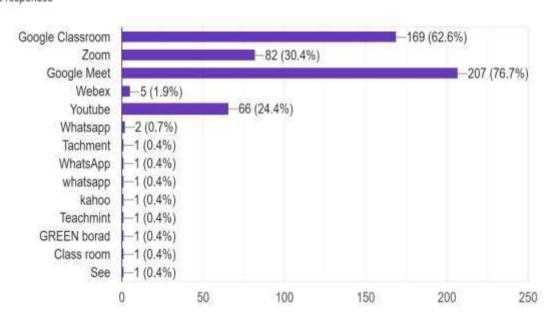
## The online classes materials were useful and accurate

270 responses



## What were the online teaching tools used by the teacher?

270 responses



## STUDENTS' FEEDBACK ON CURRICULUM 2019-20

IQAC, Golaghat Commerce College is conducting a Students' Feedback cum Satisfaction Survey regarding Teaching - Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

Gen	der *
0	Female
•	Male
Wha	at degree program are you pursuing now?*
0	Bachelors in Arts
0	Bachelors in Commerce
0	Masters in Commerce
Sen	nester *
•	1st Sem
0	3rd Sem
0	5th Sem

Following are questions for online student satisfaction survey regarding teaching learning

#### process.

How much of the syllabus was covered in the class? 4-85 to 100%, 3-70 to 84%, 2-55 \* to 69%, 1-30 to 54%, 0-Below 30%

0 1 2 3

How well did the teachers prepare for the classes? 4 –Thoroughly, 3 – Satisfactorily, 2 – \*
Poorly, 1 – Indifferently, 0 – Won't teach at all

0 1 2 3 4

Won't teach at all O O O Thoroughly

How well were the teachers able to communicate? 4 – Always effective, 3 – Sometimes \* effective, 2 – Just satisfactorily, 1 – Generally ineffective, 0 – Very poor communication

0 1 2 3 4

Very poor communication O O Always effective

The teacher's approach to teaching can best be described as 4- Excellent, 3 - Very good, 2 \* - Good, 1 - Fair, 0- Poor

0 1 2 3 4

Poor O O Excellent

		041	8		5297	
	0	1	2	3	4	
Unfair	0	0	0	0	•	Always fair
Was your performa Occasionally/Some		- 17 In		th you? 4	- Every tin	ne, 3 – Usually, 2 –
	0	1	2	3	4	
Never	0	0	0	0	•	Every time
eaching.	4 - Above	e 90%, 3 – 7	70 – 89%, 2	- 50 - 69%	6, 1 - 30 - 4	edia, etc. while 49%, 0 – Below
29%			70 - 89%, 2 2	- 50 - 69% 3		49%, 0 – Below
teaching.	4 - Above	e 90%, 3 – 7	70 – 89%, 2	- 50 - 69%	6, 1 - 30 - 4	
teaching. 29% Below 29% The overall quality	4 - Above 0	90%, 3 – 7	70 - 89%, 2 2 O	3  © College i	4 S very good	49%, 0 – Below Above 90%
teaching. 29%	4 - Above 0	e 90%, 3 – 7  1  g-learning p 1 – Disagre	2 crocess in thee, 0 – Stror	3  © College i	4 S very good	49%, 0 – Below Above 90%
teaching. 29% Below 29% The overall quality	4 - Above 0 of teaching - Neutral,	a 90%, 3 – 7  1  Gelearning p 1 – Disagre	2 crocess in thee, 0 – Stror	3  e College ingly disagre	4 S very good	49%, 0 – Below Above 90%

	0	1	2	3	4	
Never	0	0	0	0	•	Regularly
The teaching an emotional grow all						itive, social and arginally, 0- Not at
	0	1	2	3	4	
Not at all	0	0	0	•	0	Significantly
	Disagree, 0-	Strongly o		and grow.	4 - Strong	ly agree, 3 – Agree,
2 - Neutral, 1 -	Disagree, 0-	Strongly o	lisagree		121	ly agree, 3 – Agree, Strongly Agree
2 - Neutral, 1 - Strongly Disa	Disagree, 0- agree n you about y Every time, 3	Strongly of the strong of the	lisagree 2	3  o  ncies, cours	4 O	Strongly Agree
2 - Neutral, 1 - Strongly Disa	Disagree, 0- agree	Strongly of the strong of the	lisagree 2	3  o  ncies, cours	4 O	Strongly Agree

I don't have a me	entor	0	0	0 0	0	Every time
						Livery same.
The teachers illusti Usually, 2 – Occasi		and the second s		and the second s	plications. 4	– Every time, 3 –
	0	1	2	3	4	
Never	0	0	0	0	•	Every Time
Unable	0	0	0	•	0	Fully
Teachers are able t time, 3 – Usually, 2	- Occas	ionally/Son	netimes, 1 -	- Rarely, 0 -		em. 4 – Every
	0	1	2	3	4	
Never	0	0	0	0	•	Every Time

	ree, 0 - Str	ongly disa	gree				
		0 1	1 2	3	4		
Strongly Disagre	ee (	) C	0 0	) ()	•	Strongly Agree	
The institute/ teac participative learni experiences. 4 - T all	ng and pro	blem solv	ing metho	dologies fo	or enhancin	1575	*
	0	1	2	3	4		
Not at all	0	0	0	0	•	To a Great Extent	
		교통하면 기계 중에 있었다.			ivities.4 – S	Strongly agree, 3 -	*
Agree, 2 – Neutral,		교통하면 기계 중에 있었다.			ivities.4 – \$		*
Teachers encourage Agree, 2 – Neutral, Strongly Agree Efforts are made be	1 - Disag 0	ree, 0 - St	rongly disa	agree  3  Output	4  o  skills, life s	Strongly Disagree	*
Agree, 2 – Neutral, Strongly Agree Efforts are made b	0 Ory the institute to make yne what, 1	ree, 0 - St	2 Oners to incu	agree  3  Julcate soft	4  o  skills, life s	Strongly Disagree	*
Agree, 2 – Neutral, Strongly Agree Efforts are made bemployability skills	1 - Disag  0  over the institute of the make y	ree, 0 - St	2 Oners to incu	agree  3  Julcate soft	4  o  skills, life s	Strongly Disagree	*

	0	1	2	3	4	
Not at all	0	0	0	0	•	To a great extent
The technology a	dopted wa	s appropia	te for onlir	ne class*		
	0	1	2	3	4	
Not at all	0	0	0	0	•	To a great extent
✓ Zoom  ✓ Google Meet						
Zoom Google Meet Webex Youtube Other:						
Google Meet Webex Youtube	with the co	ontent deliv	very during	online cla	sses?*	
Google Meet  Webex  Youtube  Other:	with the co	ontent deliv	very during 2	online cla	sses?*	
Google Meet  Webex  Youtube  Other:						To a great extent

For each question/statement, please give your level of Experience against the statement from a score between 1 and 5. A higher score indicates a better experience. 1-Below Average 2-Average 3-Good 4-Very Good 5-Excellent

7/19/22, 8:17 PM

STUDENTS' FEEDBACK ON CURRICULUM 2019-20

werage, 2-Average,	3-Good, 4-Ve	ry Good, 5-Exce	llent		
	1	2	3	4	5
Availability of prescribed books/reading materials.	0	0	•	0	0
Availability of reading room and common room in college building.	0	0	•	0	0
Library staff is cooperative and helpful	0	0	0	•	0
Availability and accessibility of online educational resources in college	0	0	0	•	0
Way of cataloging and arrangement of books in the Library is helpful	0	0	0	<b>©</b>	0

### SUGGESTIONS

at areas of infrastructure, do you think need to be improved? *
Computer Lab
Library
Classrooms
Canteen
Playground
Wi-fi
Washroom
three observation / suggestions to improve the overall teaching – learning experience in
College
een should be more clean and should have items to eat.
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## STUDENTS' FEEDBACK ON CURRICULUM 2019-20

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Gender *
Female
O Male
What degree program are you pursuing now?*
40 000 000 000 000 000 000 000 000 000
O Bachelors in Arts
O Bachelors in Commerce
Masters in Commerce
Semester *
Semester
1st Sem
○ 3rd Sem
○ 5th Sem

Following are questions for online student satisfaction survey regarding teaching learning

#### process.

How much of the syllabus was covered in the class? 4 - 85 to 100%, 3 - 70 to 84%, 2 - 55 \* to 69%, 1-30 to 54%, 0-Below 30%

1

2

3

Below 30%

85 to 100%

How well did the teachers prepare for the classes? 4 -Thoroughly, 3 - Satisfactorily, 2 - \* Poorly, 1 - Indifferently, 0 - Won't teach at all

2

Won't teach at all

Very poor communication

Thoroughly

How well were the teachers able to communicate? 4 - Always effective, 3 - Sometimes \* effective, 2 - Just satisfactorily, 1- Generally ineffective, 0- Very poor communication

2

• Always effective

The teacher's approach to teaching can best be described as 4- Excellent, 3 - Very good, 2 - Good, 1 - Fair, 0- Poor

1

4

Poor

0

Excellent

	s unfair, 1 -	Usually un	fair, 0- Unf	air		
	0	1	2	3	4	
Unfair	0	0	0	0	•	Always fair
Was your performation		Marian Mila Mila and		ith you? 4	– Every tir	me, 3 – Usually, 2 –
	0	1	2	3	4	
Never	0	0	0	•	0	Every time
eaching.	4 - Above	90%, 3 – 7	0 - 89%, 2	- 50 - 69%	6, 1 – 30 –	edia, etc. while 49%, 0 – Below
eaching.			2	0.0		
What percentage of teaching. 29% Below 29%	4 - Above	90%, 3 – 7	0 - 89%, 2	- 50 - 69%	6, 1 – 30 –	
eaching. 29% Below 29% The overall quality	4 - Above 0 O of teaching	90%, 3 – 7	0 - 89%, 2 2 Coccess in th	3 College i	4  s very good	49%, 0 - Below  Above 90%
eaching. 29%	4 - Above  0  of teaching 2 - Neutral,	90%, 3 – 7  1  -learning pi 1 – Disagre	0 - 89%, 2 2 Coccess in th	3 College i	4  s very good	49%, 0 - Below  Above 90%
eaching. 29% Below 29% The overall quality	4 - Above  0  of teaching 2 - Neutral,	90%, 3 – 7  1  -learning pi 1 – Disagre	2 2 cocess in the se, 0 – Stror	3 College ingly disagre	6, 1 - 30 - 4	49%, 0 - Below  Above 90%

	0	1	2	3	4	
Never	0	0	•	0	0	Regularly
The teaching an emotional grow all			Sum			itive, social and arginally, 0– Not at
	0	1	2	3	4	
Not at all	0	0	0	0	•	Significantly
				n and grow. 3	4 – Strong	ly agree, 3 – Agree,
The College pro 2 - Neutral, 1 - Strongly Disa	Disagree, 0-	Strongly	disagree		20.0	ly agree, 3 – Agree, Strongly Agree
2 - Neutral, 1 - Strongly Disa	Disagree, 0- gree you about y Every time, 3	O O O O O O O O O O O O O O O O O O O	disagree  1 2  Control of the disagree of the	3  oncies, cours nally/Somet	4  e outcome: imes, 1 - R	Strongly Agree
2 - Neutral, 1 - Strongly Disa	Disagree, 0- ngree	O O O O O O O O O O O O O O O O O O O	disagree  1 2  O O	3	4	Strongly Agree

		0	1	2	3 4	
I don't have	a mentor	0	0	0	0 0	Every time
The teachers ill Usually, 2 – Occ					pplications.	4 – Every time, 3 –
	0	1	2	3	4	
Never	0	0	0	0	•	Every Time
The teachers id				2457		
<b>3</b>	0	1	2 - Partiali 2	y, t – Silgr	134 <b>T 6</b> 4 C C C 144 C C C 146 C C C C C C C C C C C C C C C C C C C	le 4
Unable	to a heart due to the	www.croac.ivute		sam eem <del>e</del> n	ı	
Unable Teachers are al	ole to identify	1  your weak	2 nesses and netimes, 1 -	help you t Rarely, 0	o overcome	4
Unable	0 O	1 O	2	help you t	o overcome	Fully

		0	1 2	3	4		
Strongly Disagro	ee	0 (	) (	) 0	•	Strongly Agree	
The institute/ teac participative learni experiences. 4 - T all	ng and pr	oblem sol	ving metho	dologies fo	r enhancin	1,575	
	0	1	2	3	4		
Not at all	0	0	0	0	•	To a Great Extent	
- 6						7	
Agree, 2 – Neutral,					4		,
	1 - Disag		trongly dis	agree	ivities.4 – S	trongly agree, 3 – Strongly Disagree	
Agree, 2 – Neutral, Strongly Agree Efforts are made bemployability skills	0 Oy the insti	gree, 0 - S  1  Cutute/ teac you ready	trongly dis  2  hers to inc for the wo	agree  3  ulcate soft	4  o skills, life s	Strongly Disagree	
Teachers encourag Agree, 2 – Neutral, Strongly Agree Efforts are made b employability skills Moderate, 2 – Son	0 Oy the insti	gree, 0 - S  1  Cutute/ teac you ready	trongly dis  2  hers to inc for the wo	agree  3  ulcate soft	4  o skills, life s	Strongly Disagree	

0	0	0	0	•	To a great extent
m, adapted					
gy adopted wa	s appropia	ate for onlir	ne class *		
0	1	2	3	4	
0	0	0	0	•	To a great extent
fed with the co	ontent deli	very during	online cla	sses?*	
0	1	2	3	4	
0	0	0	0	•	To a great extent
	eet	eet	eet  fed with the content delivery during	eet  fed with the content delivery during online cla	e online teaching tools used by the teacher?  assroom  eet  fed with the content delivery during online classes? *  0 1 2 3 4

PM:	STUDENTS' FEEDBACK ON CURRICULUM 2019-20
TML	STUDENTS FEEDBACK ON CORRECULUM 2018-20

om a score between 1 : verage, 2-Average, 3-Go				xperience. 1-B	selow
	1	2	3	4	5
Classroom Facilities (LCD/Audio/Compute /Seating Arrangement Etc.)	0	0	0	0	•
nternet Facility	0	0	0	0	•
Sports Facility	0	0	0	0	•
Canteens	0	0	0	0	•
Orinking Water Facility	0	•	0	0	0
Washroom Facilities	0	•	0	0	0
Hostel Facility	0	0	0	0	0

## LIBRARY

verage, 2-Average,	3-Good, 4-Ve	ry Good, 5-Exce	llent		
	1	2	3	4	5
Availability of prescribed books/reading materials.	0	0	0	•	0
Availability of reading room and common room in college building.	0	0	0	0	<b>©</b>
Library staff is cooperative and helpful	0	0	0	0	•
Availability and accessibility of online educational resources in college	0	0	•	0	0
Way of cataloging and arrangement of books in the Library is helpful	0	0	0	0	<b>©</b>

	Computer Lab
	Library
	Classrooms
	Canteen
	Playground
<b>~</b>	Wi-fi
~	Washroom
the The Tead	e three observation / suggestions to improve the overall teaching – learning experience in a College  teaching learning process is very good in our college.  cher's are very friendly.  ege also facilitate us a very healthy environment in which we can learn as much as we can.

## STUDENTS' FEEDBACK ON CURRICULUM 2019-20

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•	Bachelors in Commerce
0	Masters in Commerce
Sem	ester *
•	1st Sem
0	3rd Sem
0	5th Sem

Following are questions for online student satisfaction survey regarding teaching learning

#### process.

How much of the syllabus was covered in the class? 4 - 85 to 100%, 3 - 70 to 84%, 2 - 55 \* to 69%, 1 - 30 to 54%, 0 -Below 30%

1 2 3

0 Below 30% 85 to 100%

How well did the teachers prepare for the classes? 4 -Thoroughly, 3 - Satisfactorily, 2 - \* Poorly, 1 - Indifferently, 0 - Won't teach at all

0 1 2 3

0 0 0 0 Won't teach at all Thoroughly

How well were the teachers able to communicate? 4 - Always effective, 3 - Sometimes \* effective, 2 - Just satisfactorily, 1- Generally ineffective, 0- Very poor communication

0 1 2 3 4

 Always effective Very poor communication

The teacher's approach to teaching can best be described as 4- Excellent, 3 - Very good, 2 \* - Good, 1 - Fair, 0- Poor

1 2 3

0 Poor Excellent

	0	1	2	3	4	
Unfair	•	0	0	0	0	Always fair
Was your performa Occasionally/Some				th you?	4 – Every tin	ne, 3 – Usually, 2 –
	0	1	2	3	4	
Never	0	0	0	0	•	Every time
teaching.	4 - Above		0 - 89%, 2			edia, etc. while 49%, 0 – Below
teaching.						
What percentage o teaching. 29% Below 29%	4 - Above	90%, 3 - 70	0 - 89%, 2	- 50 - 69	%, 1 - 30 - 4	
teaching. 29% Below 29% The overall quality	4 - Above  0  of teaching-	90%, 3 – 70 1 O	2 Occess in th	3 O	4  is very good	49%, 0 – Below Above 90%
teaching. 29%	4 - Above  0  of teaching-	90%, 3 – 70	2 ocess in the, 0 – Stron	3 O	4  is very good	49%, 0 – Below Above 90%

	0	1	2	3	4	
Never	0	0	0	0	•	Regularly
The teaching an emotional grow all			S			tive, social and arginally, 0- Not at
	0	1	2	3	4	
Not at all	0	0	0	0	•	Significantly
				and grow.	4 - Strong 4	ly agree, 3 – Agree,
The College pro 2 – Neutral, 1 – Strongly Disa	Disagree, 0-	Strongly	disagree		343	ly agree, 3 – Agree, Strongly Agree
2 - Neutral, 1 - Strongly Disa	Disagree, 0- agree	Strongly  0	disagree  1 2  Competed	3	4  © e outcome	Strongly Agree
2 – Neutral, 1 – Strongly Disa	Disagree, 0- agree	Strongly  0	disagree  1 2  Competed	3	4  © e outcome	Strongly Agree

		0	1	2	3	4	
I don't have	a mentor	•	0	0	0	0	Every time
The teachers ill Usually, 2 – Oc					application	s. 4 – I	Every time, 3 –
	0	1	2	3	4		
Never	0	0	0	0	•		Every Time
The teachers id ofchallenges.4		S1	1.2	5357	75 03	3 53	
Unable	0	0	0	(	0	•	Fully
Teachers are a	ole to identify ly, 2 – Occasi 0	ionally/Son	netimes, 1 -	Rarely, 0		ne then	n. 4 – Every
time, 3 – Usual	361	1	2	3	4		
time, 3 – Usual	0	0			<b>(</b>		Every Time

		0	1 2	3	4		
Strongly Disagr	ee (	) (	0 0	0	•	Strongly Agree	
The institute/ teac participative learni experiences. 4 – T all	ng and pro	blem solv	ing metho	dologies fo	r enhancin	1,577	
	0	1	2	3	4		
					vities.4 – S	To a Great Extent Strongly agree, 3 –	9
Teachers encourag Agree, 2 – Neutral,	1 - Disag 0					Strongly agree, 3 –	9
	1 - Disag		rongly disa	igree	vities.4 – S		-
Teachers encouraç Agree, 2 – Neutral,	0  over the institute of the storage of the institute of the storage of the stora	ree, 0 - St	2 ners to incu	agree  3  Julcate soft and of work.	vities.4 – S  4	Strongly agree, 3 – Strongly Disagree	
Teachers encourag Agree, 2 – Neutral, Strongly Agree Efforts are made b employability skills	0  over the institute of the storage of the institute of the storage of the stora	ree, 0 - St	2 ners to incu	agree  3  Julcate soft and of work.	vities.4 – S  4	Strongly agree, 3 – Strongly Disagree	- 4

	0	1	2	3	4	
Not at all	0	0	0	0	•	To a great extent
he technology a	dopted wa	s appropia	te for onlir	ne class*		
	0	1	2	3	4	
Not at all	•	0	0	0	0	To a great extent
/hat were the or Google Class Zoom Google Meet Webex		ng tools us	sed by the	teacher? *		
Google Classi Zoom Google Meet		ng tools us	sed by the	teacher?*		
Google Class Zoom Google Meet Webex Youtube	with the co	ontent deliv	very during	online cla	sses?*	
Google Class Zoom Google Meet Webex Youtube Other:	room		very during	online cla		

verage, 2-Average, 3-Go	od, 4-Very G	ood, 5-Excelle	nt		
	1	2	3	4	5
Classroom Facilities (LCD/Audio/Compute /Seating Arrangement Etc.)	•	0	0	0	0
nternet Facility	0	•	0	0	0
Sports Facility	•	0	0	0	0
Canteens	0	•	0	0	0
Orinking Water Facility	•	0	0	0	0
Washroom Facilities	0	•	0	0	0
Hostel Facility	<b>(a)</b>	0	0	0	0

### LIBRARY

verage, 2-Average,	3-Good, 4-Ve	ry Good, 5-Exce	llent		
	1	2	3	4	5
Availability of prescribed books/reading materials.	0	0	•	0	0
Availability of reading room and common room in college building.	0	0	•	0	0
Library staff is cooperative and helpful	0	0	•	0	0
Availability and accessibility of online educational resources in college	0	0	•	0	0
Way of cataloging and arrangement of books in the Library is helpful	0	0	•	0	0

#### SUGGESTIONS

	Computer Lob
П	Computer Lab
	Library
	Classrooms
	Canteen
	Playground
	Wi-fi
~	Washroom
	three observation / suggestions to improve the overall teaching – learning experience in College
	at all, all are good
	This content is neither created nor endorsed by Google.

## STUDENTS' FEEDBACK ON CURRICULUM 2019-20

IQAC, Golaghat Commerce College is conducting a Students' Feedback cum Satisfaction Survey regarding Teaching - Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

Gen	der *
<ul><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li></li><li><!--</th--><th>Female Male</th></li></ul>	Female Male
Wha	at degree program are you pursuing now?*
0	Bachelors in Arts
0	Bachelors in Commerce
0	Masters in Commerce
Serr	nester*
•	1st Sem
0	3rd Sem
	5th Sem

Following are questions for online student satisfaction survey regarding teaching learning

#### process.

How much of the syllabus was covered in the class? 4-85 to 100%, 3-70 to 84%, 2-55 \* to 69%, 1-30 to 54%, 0-Below 30%

0 1 2 3 4

Below 30% 0 0 85 to 100%

How well did the teachers prepare for the classes? 4 –Thoroughly, 3 – Satisfactorily, 2 – \*
Poorly, 1 – Indifferently, 0 – Won't teach at all

0 1 2 3 4

Won't teach at all O O Thoroughly

How well were the teachers able to communicate? 4 – Always effective, 3 – Sometimes \* effective, 2 – Just satisfactorily, 1 – Generally ineffective, 0 – Very poor communication

0 1 2 3 4

Very poor communication O O O Always effective

The teacher's approach to teaching can best be described as 4- Excellent, 3 - Very good, 2 \* - Good, 1 - Fair, 0- Poor

0 1 2 3 4

	0	1	2	3	4	
Unfair	0	0	0	0	•	Always fair
Was your performa Occasionally/Some				ith you? 4	- Every tir	ne, 3 – Usually, 2 –
	0	1	2	3	4	
Never	0	0	0	0	•	Every time
What percentage of teaching. 29%	4 - Above	e 90%, 3 – 7	70 – 89%, 2	- 50 - 69%	6, 1 - 30 -	edia, etc. while 49%, 0 – Below
teaching. 29%			70 - 89%, 2 2	- 50 - 69% 3		49%, 0 – Below
teaching.	4 - Above	e 90%, 3 – 7	70 – 89%, 2	- 50 - 69%	6, 1 - 30 -	
teaching. 29% Below 29% The overall quality o	4 - Above 0	e 90%, 3 – 7	70 - 89%, 2 2 O	3  © College i	4 O	49%, 0 – Below Above 90%
teaching. 29% Below 29% The overall quality o	4 - Above 0 Of teaching	e 90%, 3 – 7  1  Gelearning p 1 – Disagre	70 - 89%, 2 2 O	3  © College i	4 O	49%, 0 – Below Above 90%
teaching. 29%	0 O of teaching – Neutral,	e 90%, 3 – 7  1  Gelearning p 1 – Disagre	2 crocess in the ee, 0 – Stror	3  © College ingly disagre	4 O	49%, 0 – Below Above 90%

	0	1	2	3	4	
Never	0	0	0	•	0	Regularly
						initive, social and Marginally, 0- Not at
	0	1	2	3	4	
Not at all	0	0	0	•	0	Significantly
			y disagree	arn and grov	w. 4 – Stron 4	ngly agree, 3 – Agree,
	Disagree, 0	- Strongly	y disagree	. 3		ngly agree, 3 – Agree, Strongly Agree
2 - Neutral, 1 - Strongly Disa	Disagree, 0	O Strongly	y disagree  1 2	g 3 ●	4	
2 - Neutral, 1 - Strongly Disa	Disagree, 0	O Strongly	y disagree  1 2	g 3 ●	4	Strongly Agree
2 - Neutral, 1 - Strongly Disa	Disagree, 0- agree n you about Every time, 3	O Strongly  O Syour expense of the strongly	y disagree  1 2  ected compe	etencies, cou	4  Ourse outcometimes, 1 –	Strongly Agree

I don't have a m	entor	0	0	0	0	
			0	0	• 0	Every time
The teachers illust Usually, 2 – Occas		and the second s		and the second second	pplications.	4 – Every time, 3 –
	0	1	2	3	4	
Never	0	0	0	•	0	Every Time
Unable	0	0	0			) Fully
Teachers are able time, 3 – Usually, 2	- Occas	ionally/Son	netimes, 1	- Rarely, 0	- Never	them. 4 – Every
	0	1	2	3	4	
Never	0	0	0	•	0	Every Time

Neutral, 1 – Disagr							
		0	1 2	3	4		
Strongly Disagre	96	0 (	0	) ()	0	Strongly Agree	
The institute/ teacl participative learni experiences. 4 - To all	ng and pr	oblem solv	ving metho	dologies fo	or enhancin	1575	
	0	-1	2	3	4		
		그는 많은 것을 꾸게 있다.			ivities.4 – S	To a Great Extent Strongly agree, 3 –	7
Teachers encouraç		그는 많은 것을 꾸게 있다.					4
Teachers encourag Agree, 2 – Neutral,	0 Oy the institute to make	gree, 0 - Si  1  itute/ teac you ready	trongly disa  2  hers to incu	gree  3  O  slicate soft ld of work.	ivities.4 – \$  4  O  skills, life s	Strongly agree, 3 – Strongly Disagree	
Teachers encourag Agree, 2 – Neutral, Strongly Agree Efforts are made b employability skills	0  y the institute to make the what, 1	gree, 0 - Si  1  itute/ teac you ready - Very litt	trongly disa  2  hers to incurrence for the worle, 0 - Note	gree  3  O  slicate soft ld of work.	ivities.4 – \$  4  O  skills, life s	Strongly agree, 3 – Strongly Disagree	

	0	1	2	3	4	
Not at all	0	0	•	0	0	To a great extent
he technology a	dopted wa	s appropia	te for onlir	ne class*		
	0	1	2	3	4	
Not at all	0	0	•	0	0	To a great extent
Vhat were the or Google Class Zoom Google Meet				355377753		
Google Class						
Google Class Zoom Google Meet Webex Youtube	room					
Google Class Zoom Google Meet Webex Youtube Other:	room	ontent deliv		online cla		

verage, 2-Average, 3-Go	od, 4-Very G	ood, 5-Excelle	nt		
	1	2	3	4	5
Classroom Facilities (LCD/Audio/Compute //Seating Arrangement Etc.)	•	0	0	0	0
nternet Facility	•	0	0	0	0
Sports Facility	•	0	0	0	0
Canteens	•	0	0	0	0
Orinking Water Facility	•	0	0	0	0
Washroom Facilities	•	0	0	0	0
Hostel Facility	<b>(a)</b>	0	0	0	0

#### LIBRARY

rom a score between werage, 2-Average,		and the state of t		angelleties. 1	
	1	2	3	4	5
Availability of prescribed books/reading materials.	•	0	0	0	0
Availability of reading room and common room in college building.	•	0	0	0	0
Library staff is cooperative and helpful	•	0	0	0	0
Availability and accessibility of online educational resources in college	•	0	0	0	0
Way of cataloging and arrangement of books in the Library is helpful	•	0	0	0	0

#### SUGGESTIONS

9/22, 8:1	6 PM STUDENTS' FEEDBACK ON CURRICULUM 2019-20
Wha	at areas of infrastructure, do you think need to be improved? *
	Computer Lab
	Library
$\checkmark$	Classrooms
$\checkmark$	Canteen
	Playground
	Wi-fi
$\checkmark$	Washroom
	e three observation / suggestions to improve the overall teaching – learning experience in College
Good	d o
	This content is neither created nor endorsed by Google.
	Google Forms

# STUDENTS' FEEDBACK ON CURRICULUM 2019-20

IQAC, Golaghat Commerce College is conducting a Students' Feedback cum Satisfaction Survey regarding Teaching - Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

Gend	er*
	Temale  Male
What	degree program are you pursuing now?*
55	Bachelors in Arts Bachelors in Commerce
0	Masters in Commerce
Seme	ester *
1	lst Sem
0 :	Brd Sem
0	5th Sem

Following are questions for online student satisfaction survey regarding teaching learning

#### process.

How much of the syllabus was covered in the class? 4 - 85 to 100%, 3 - 70 to 84%, 2 - 55 \* to 69%, 1-30 to 54%, 0-Below 30%

1 2

Below 30%

0

85 to 100%

How well did the teachers prepare for the classes? 4 -Thoroughly, 3 - Satisfactorily, 2 - \* Poorly, 1 - Indifferently, 0 - Won't teach at all

1

0

2

3

0 0

Thoroughly

How well were the teachers able to communicate? 4 - Always effective, 3 - Sometimes \* effective, 2 - Just satisfactorily, 1- Generally ineffective, 0- Very poor communication

1 2

3

Very poor communication

Won't teach at all

O O Always effective

The teacher's approach to teaching can best be described as 4- Excellent, 3 - Very good, 2 \* - Good, 1 - Fair, 0- Poor

1

2

3

4

Poor

0

Excellent

	0	1	2	3	4	
Unfair	0	0	0	•	0	Always fair
Was your performa Occasionally/Some	State of the second second			th you? 4	1 – Every ti	me, 3 – Usually, 2 –
	0	1	2	3	4	
Never	0	0	0	•	0	Every time
teaching.	4 - Above		0 - 89%, 2	- 50 - 699	%, 1 – 30 –	edia, etc. while 49%, 0 – Below
teaching. 29%			2	2.0		49%, 0 - Below
teaching.	4 - Above		0 - 89%, 2	- 50 - 699	%, 1 – 30 –	
teaching. 29% Below 29% The overall quality o	4 - Above 0 O of teaching-	90%, 3 – 7  1  O  learning pr	0 - 89%, 2 2 (a)	3 O	4 Gis very goo	49%, 0 - Below Above 90%
29%	4 - Above 0 O of teaching-	90%, 3 – 7  1  O  learning pr – Disagre	0 - 89%, 2 2 (a)	3 O	4 Gis very goo	49%, 0 - Below Above 90%

ratuts acertanionostics (1970	r students.	4 – Regular	ly, 3 – Often,	2 - Somet	imes, 1 – R	arely, 0- Never
	0	1	2	3	4	
Never	0	0	0	•	0	Regularly
The teaching and emotional growth						itive, social and arginally, 0– Not at
	0	1	2	3	4	
Not at all	0	0	0	0	•	Significantly
		Strongly d	isagree	dest	4 - Strong	ly agree, 3 – Agree,
The College prov 2 – Neutral, 1 – Strongly Disa	Disagree, 0-			and grow.	4 - Strong	ly agree, 3 – Agree, Strongly Agree
2 - Neutral, 1 - Strongly Disa	Disagree, 0- gree you about y Every time, 3	Strongly d  1  vour expects Usually,	2 ) O ed competen 2- Occasion	3  cies, cours	4  e outcome imes, 1 - R	Strongly Agree
2 – Neutral, 1 – Strongly Disa	Disagree, 0- gree	Strongly d	2 ) O	3  O  cies, cours	4  © e outcome	Strongly Agree

		0	1	2	3	4		
I don't have	a mentor	0	0	0	•	0	Every time	
The teachers ill Usually, 2 – Occ					pplication	ns. 4 –	Every time, 3 –	
	0	1	2	3	4			
Ď	0	0	0	0	•		Every Time	
Never	2 552	N 44 0	28	1911	852	(4)(400)	2	
The teachers id		S1	1.5	9857	ntly, 0- Ur	30 S3	evel	
The teachers id	– Fully, 3 – R	teasonably,	2 - Partiall	y, 1 - Sligh	ntly, O– Ur	able	evel Fully	
The teachers id ofchallenges.4	o  Ole to identify	teasonably,	2 - Partiall 2	y, 1 – Sligh	ntly, 0 – Ur	4	Fully	
The teachers id ofchallenges.4 Unable Teachers are al	o  Ole to identify	teasonably,	2 - Partiall 2	y, 1 – Sligh	ntly, 0 – Ur	4	Fully	
The teachers id ofchallenges.4 Unable	o O	teasonably,	2 - Partiall 2	y, 1 – Sligh	ntly, 0– Ur	4	Fully	

		0	1 2	3	4		
Strongly Disagre		) (	) (	) 0	<b>(a)</b>	Strongly Agree	
ocongry bloogs						out only if y Agree	
The institute/ teac participative learni experiences. 4 - T all	ng and pro	blem solv	ing metho	dologies fo	or enhancing	1,575	
	0	1	2	3	4		
		사람은 하기 귀속 있다.			ivities.4 - S	To a Great Extent	
Teachers encouraç		사람은 하기 귀속 있다.					
Teachers encouraç	1 - Disag	사람은 하기 귀속 있다.	trongly dis	agree			
Teachers encourag Agree, 2 – Neutral, Strongly Agree Efforts are made b employability skills	1 - Disag  0  over the institute of the make y	ree, 0 - St	trongly disa	agree  3  ulcate soft	ivities.4 – S  4  o  skills, life sl	Strongly agree, 3 – Strongly Disagree	
Teachers encouraç Agree, 2 – Neutral,	1 - Disag  0  over the institute of the make y	ree, 0 - St	trongly disa	agree  3  ulcate soft	ivities.4 – S  4  o  skills, life sl	Strongly agree, 3 – Strongly Disagree	

	0	1	2	3	4	
Not at all	0	0	0	0	•	To a great extent
he technology a	dopted wa	s appropia	te for onlir	ne class*		
	0	1	2	3	4	
Not at all	0	0	0	0	•	To a great extent
/hat were the or Google Classi Zoom Google Meet		ng tools us	sed by the	teacher? *		
Google Classi Zoom Google Meet		ng tools us	sed by the	teacher? *		
Google Classi Zoom Google Meet Webex Youtube	with the co	ontent deliv	very during	online cla	sses?*	
Google Classi Zoom Google Meet Webex Youtube Other:	room		very during	online cla		To a great extent

om a score between 1				xperience. 1-B	elow
verage, 2-Average, 3-Go	od, 4-very G	ood, 5-Excelle	TE.		
	1	2	3	4	5
Classroom Facilities (LCD/Audio/Compute r/Seating Arrangement Etc.)	0	0	0	•	0
Internet Facility	0	0	0	0	•
Sports Facility	•	0	0	0	0
Canteens	0	0	0	•	0
Drinking Water Facility	0	0	0	0	•
Washroom Facilities	•	0	0	0	0
Hostel Facility	0	0	0	0	0

#### LIBRARY

714	0/22	0.4	160.1	DAA

#### STUDENTS' FEEDBACK ON CURRICULUM 2019-20

rom a score betwee werage, 2-Average,					
	1	2	3	4	5
Availability of prescribed books/reading materials.	0	0	0	0	•
Availability of reading room and common room in college building.	0	0	0	0	•
Library staff is cooperative and helpful	0	0	0	0	•
Availability and accessibility of online educational resources in college	0	0	0	0	•
Way of cataloging and arrangement of books in the Library is helpful	0	0	0	0	•

#### SUGGESTIONS

622, 0.10	6 PM STUDENTS PEEDBACKON CURRICULIM 2019-20
Wha	at areas of infrastructure, do you think need to be improved? *
	Computer Lab
~	Library
$\sim$	Classrooms
$\sim$	Canteen
~	Playground
	Wi-fi
	Winistry cocorny
the 0	three observation / suggestions to improve the overall teaching — learning experience in College good
yery	good
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Principal
Golaghat Commerce College
Golaghat, Assam, India

(Dr. Utpal Sarma) Principal/ Chairperson (IQAC) Golaghat Commerce College College Coordinator
IQAC
Golaghat Commerce College

(Dr. Pranjal Pratim Dutta) Coordinator, IQAC Golaghat Commerce

### FEEDBACK ANALYSIS 2019-20 Feedback from Alumni on Curriculum IQAC

### Golaghat Commerce College, Golaghat

#### **Introduction:**

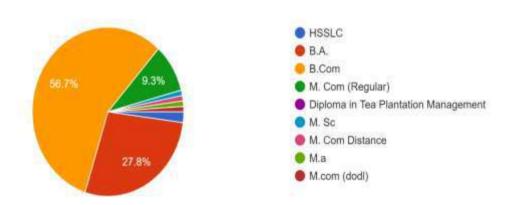
The Feedback has been collected by IQAC of Golaghat Commerce College from the Alumni of the college regarding curriculum for the academic session 2019-20.

#### Methodology:

The feedback of the Alumni was collected through Google form. The main focus of the feedback was curriculum related, which mainly covers syllabus covered, relevance of the curriculum for career building, augmentation of curriculum; infrastructure, add on/certificate course related, quality of teaching learning process etc. Total 97 responses were received from the alumni.

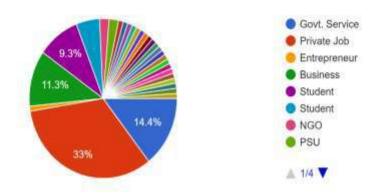
### RESULTS OF ALUMNI'S FEEDBACK ANALYSIS:

# Degree obtained from the college 97 responses



### Present Occupation

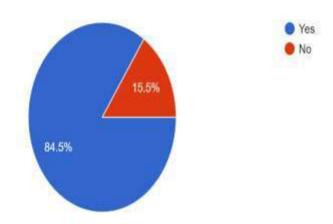
97 responses



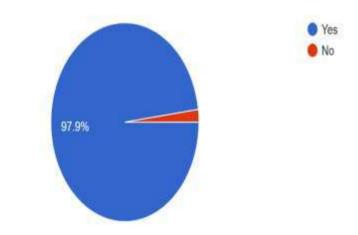
Do you think that the college curriculum helped you adequately in building your career? 97 responses



Do you think that the college needs augmentation/ expansion? 97 responses



Do you feel that the college should add some more addon/ Certificate/ Diploma Courses? 97 responses



Principal
Golaghat Commerce College
Golaghat, Assam, India

(Dr. Utpal Sarma) Principal/ Chairperson (IQAC) Golaghat Commerce College College Coordinator
10 A C
Golsghal Commerce College

(Dr. Pranjal Pratim Dutta) Coordinator, IQAC Golaghat Commerce

# Alumni Feedback on Curriculm 2019-20

All the dear Alumni are requested to fill up this feedback form.

:: Golaghat Commerce College :: Jyoti Nagar:: Golaghat:: Assam



Ger	der *
0	Male
0	Female
0	Other.
Deg	ree obtained from the college *
0	HSSLC
0	B.A.
0	B,Com
•	M. Com (Regular)
0	Diploma in Tea Plantation Management
0	Other.

Pres	ent Occupation *
0	Govt. Service
0	Private Job
0	Entrepreneur
0	Business
0	Other.
Nam	e of the Organization / Enterprise where you are working *
Sphe	rion solutions pvt ltd
If in	Service, position you hold:
Exec	utive assistant
Do y	ou think that the college curriculum helped you adequately in building your career? *
0	Yes
•	No
Do y	ou think that the college needs augmentation/ expansion?*
•	Yes
0	No.

	Yes	No
Infrastructure	<b>©</b>	0
Curriculum	•	0
Teaching-Learning	0	0
Administration	•	0
Yes     No	id add some more addon/ Cer	tificate/ Diploma Courses?*
Yes		
Yes  No  No  Any other member of your family how many members?	who studied or presently stud	

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## Google Forms

# Alumni Feedback on Curriculm 2019-20

All the dear Alumni are requested to fill up this feedback form.

:: Golaghat Commerce College :: Jyoti Nagar:: Golaghat:: Assam



Gender \*

) Male

Female

Other.

Degree obtained from the college \*

O HSSLC

B.A.

O B.Com

M. Com (Regular)

O Diploma in Tea Plantation Management

Other.

Pres	ent Occupation *
0	Govt. Service
0	Private Job
0	Entrepreneur
0	Business
•	Other: Student of Gauhati University
Nam	ne of the Organization / Enterprise where you are working *
Gaul	ati University
If in	Service, position you hold:
Do y	ou think that the college curriculum helped you adequately in building your career? *
0	Yes
0	No
Do y	ou think that the college needs augmentation/ expansion?*
•	Yes
0	

If yes, in which of these areas?		
	Yes	No
Infrastructure	•	0
Curriculum	•	0
Teaching- Learning	0	0
Administration	•	0
Yes No		
No  Any other member of your family	who studied or presently stud	lying in this college? If yes,
how many members?		
How do you wish to strengthen th		
I will always be a part of it whenever	nly teadiers need me.	

This content is neither created nor endorsed by Google.

## Google Forms

## Alumni Feedback on Curriculm 2019-20

All the dear Alumni are requested to fill up this feedback form.

:: Golaghat Commerce College :: Jyoti Nagar:: Golaghat:: Assam



Gender *	
<ul><li>Male</li></ul>	
○ Female	
Other.	
Degree obtained from the college *	
O B.A.	
B.Com	
M. Com (Regular)	
O Diploma in Tea Plantation Management	
Other:	

Pres	ent Occupation *
0	Govt. Service
0	Private Job
0	Entrepreneur
0	Business
0	Other.
Nam	e of the Organization / Enterprise where you are working *
Jabri	al Pooshraj and co
If in	Service, position you hold:
No	
Do y	ou think that the college curriculum helped you adequately in building your career?*
•	Yes
0	No
Do y	ou think that the college needs augmentation/ expansion?*
•	Yes
0	No
0	No.

	Yes	No
Infrastructure	0	0
Curriculum	•	0
Teaching-Learning	•	0
Administration	•	0
Yes  No	add some more addony der	tificate/ Diploma Courses? *
Yes  No  No  Any other member of your family whow many members?		
Yes	who studied or presently stud	ying in this college? If yes,

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## Google Forms

Other.

# Alumni Feedback on Curriculm 2019-20

All the dear Alumni are requested to fill up this feedback form.

:: Golaghat Commerce College :: Jyoti Nagar:: Golaghat:: Assam



Ger	nder *				
0	Male				
0	Female				
0	Other				

Degree obtained from the college \* O HSSLC B.A. O B.Com M. Com (Regular) O Diploma in Tea Plantation Management

ent Occupation *
Govt. Service
Private Job
Entrepreneur
Business
Other: House wife
ne of the Organization / Enterprise where you are working *
ou think that the college curriculum helped you adequately in building your career? *
Yes
No
ou think that the college needs augmentation/ expansion?*
Yes
No

If yes, in which of these areas?		
	Yes	No
Infrastructure	0	•
Curriculum	0	•
Teaching- Learning	0	•
Administration	0	0
Do you feel that the college should  Yes	d add some more addon/ Cer	ificate/ Diploma Courses?*
Yes  No  No  Any other member of your family whow many members?		
Yes	who studied or presently stud	

#### Google Forms

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Principal
Golaghat Commerce College
Golaghat, Assam, India

(Dr. Utpal Sarma)

(Dr. Pranjal Pratim Dutta)

Coordinator
10 A C
Solsghat Commerce College