Feedback Process for Curriculum

Syllabus

Courses

Feedback on Curriculum is collected both syllabus and Course-wise to facilitate Design and Review of Syllabus

Feedback is collected from different stakeholders – Students, Teachers, Alumni and Employer

Feedback is collected in every year

After collection, the Feedback is analyzed in the form of chart, percentages, it is uploaded in the College Website and a report is sent to the Director of the College Development Council of the University

2020-21

FEEDCK ANALYSIS
Academic Session 2020-21
Feedback from Students on Curriculum
IQAC
## Golaghat Commerce College, Golaghat

Introduction:

The IQAC of Golaghat Commerce College collected feedback from the students of Golaghat Commerce College regarding curriculum and other aspects for the academic session 2020-21.

Methodology:

The feedback was collected through Google form. The main focus of the feedback was curriculum related, which mainly covers teachers' preparation level for the class, syllabus covered, internal evaluation, quality of teaching learning process, Field visit opportunities etc. Total 214 responses were received from the students, where 50.9% were from 2nd Semester, 33.2% were from 4th Semester and 15.9% were from 6th Semester. The responses received were analyzed in the following Diagrams.
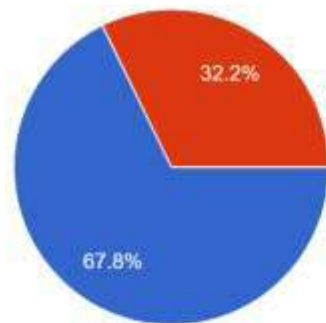
RESULTS OF STUDENTS' FEEDBACK:

Gender
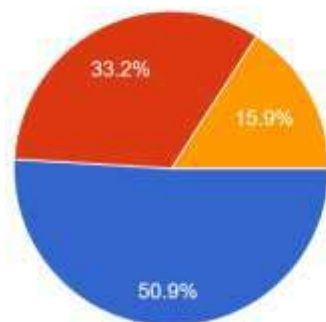214 responses
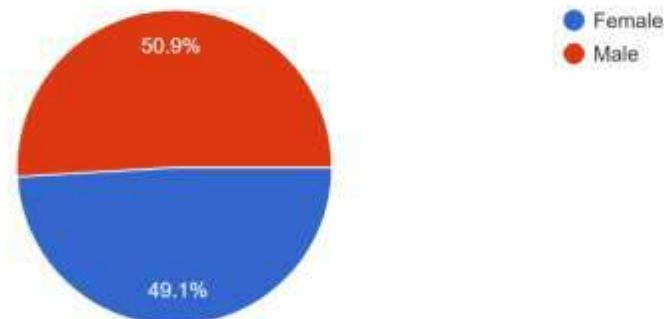
What degree program are you pursuing now?
214 responses

- Bachelors in Arts
- Bachelors in Commerce
- Masters in Commerce

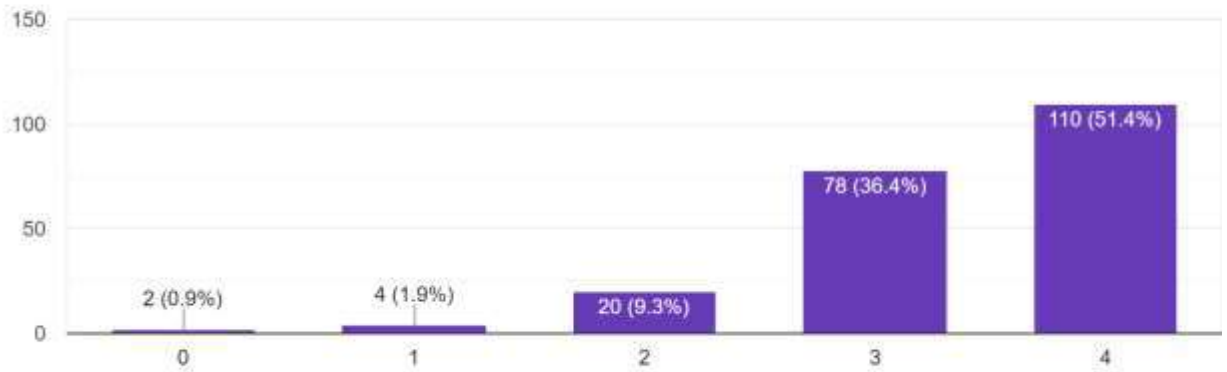32.2%

67.8%

Semester
214 responses

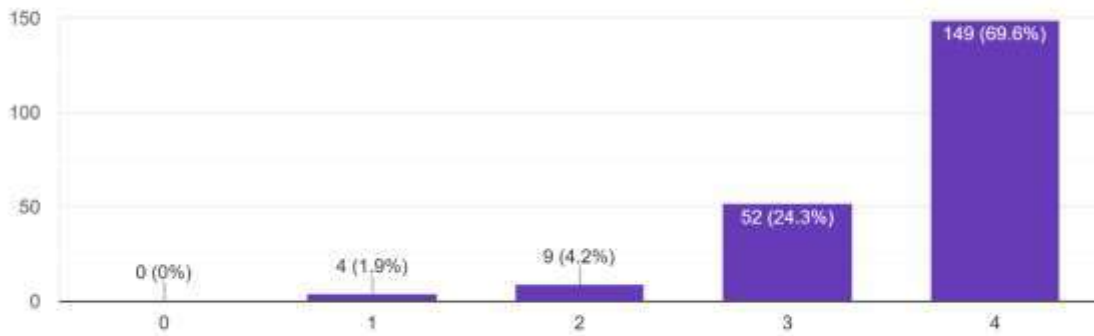

- 2nd Sem
- 4th Sem
- 6th Sem

33.2%

15.9%

50.9%

How much of the syllabus was covered in the class?   4 – 85 to 100%, 3 – 70 to 84%, 2 – 55 to 69%, 1– 30 to 54%, 0 –Below 30%

214 responses

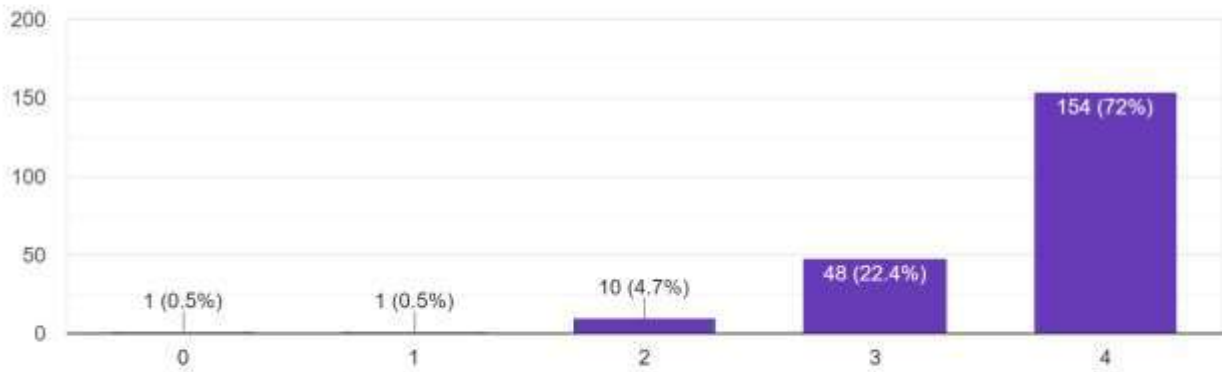How well did the teachers prepare for the classes?   4 –Thoroughly, 3 – Satisfactorily, 2 – Poorly, 1 – Indifferently, 0 – Won't teach at all
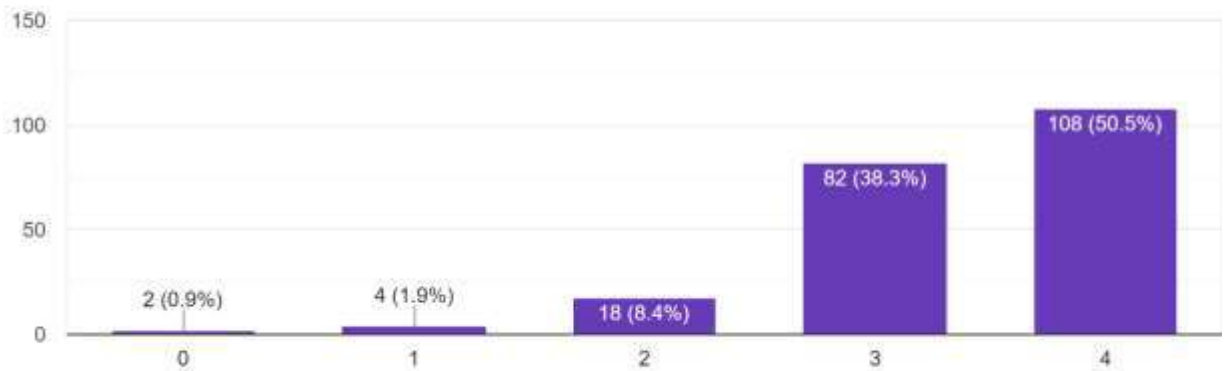
214 responses

How well were the teachers able to communicate?   4 – Always effective, 3 – Sometimes effective, 2 – Just satisfactorily, 1– Generally ineffective, 0– Very poor communication

214 responses

The teacher's approach to teaching can best be described as 4– Excellent, 3 – Very good, 2 – Good, 1 – Fair, 0– Poor

214 responses

Fairness of the internal evaluation process by the teachers.   4 – Always fair, 3 – Usually fair, 2 – Sometimes unfair, 1 – Usually unfair, 0– Unfair

214 responses
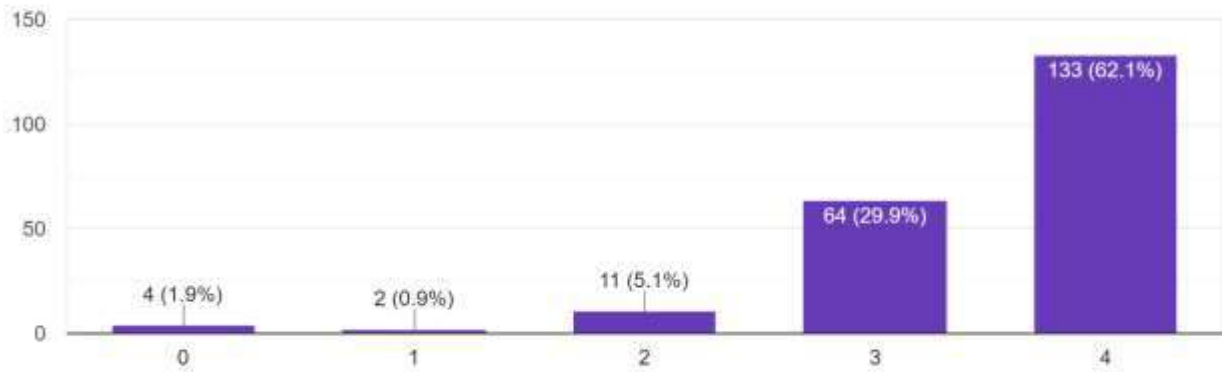
Was your performance in assignments discussed with you?   4 – Every time, 3 – Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0– Never
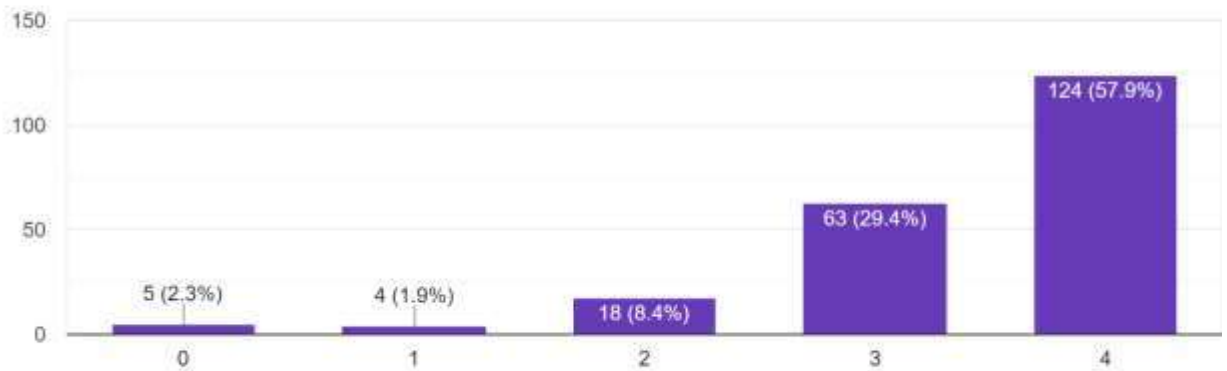
214 responses

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
4 – Above 90%, 3 – 70 – 89%, 2 – 50 – 69%, 1 – 30 – 49%, 0 – Below 29%
214 responses
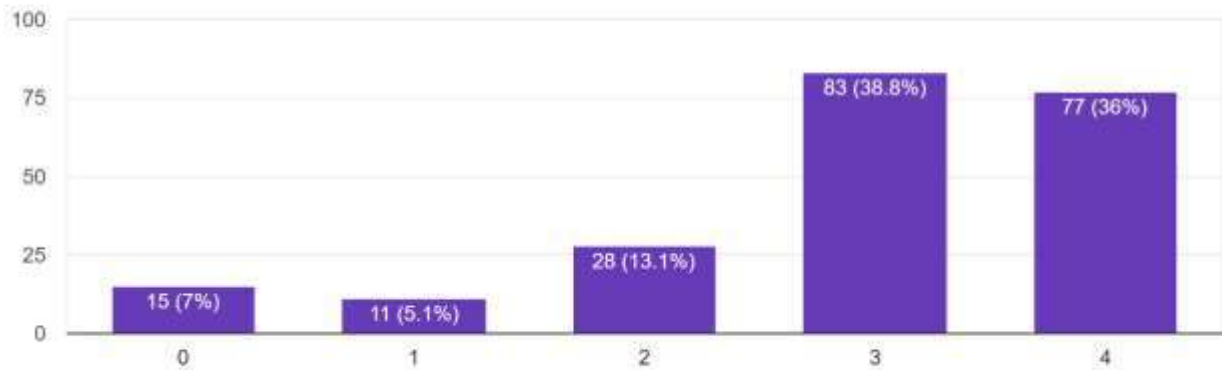
The overall quality of teaching-learning process in the College is very good. 4 –Strongly agree, 3 –
Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree
214 responses
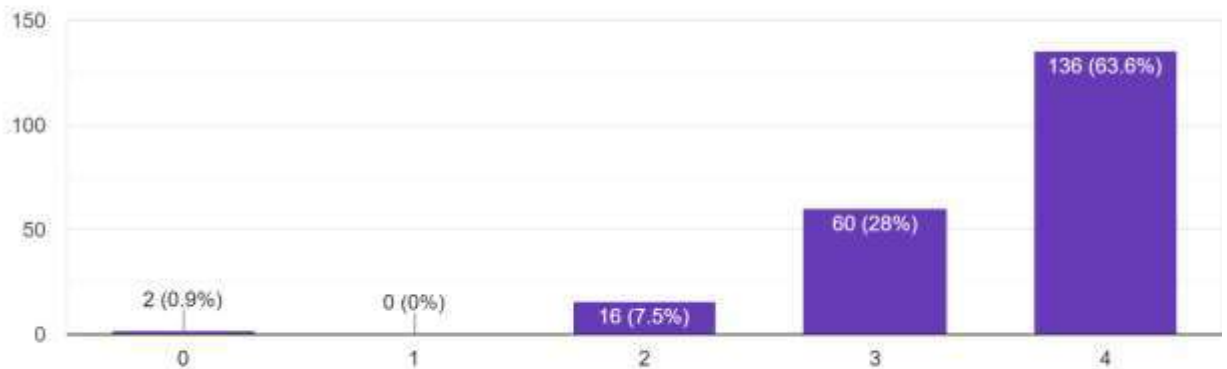
The College takes active interest in promoting internship, student exchange, field visit opportunities for students. 4 – Regularly, 3 – Often, 2 – Sometimes, 1 – Rarely, 0– Never
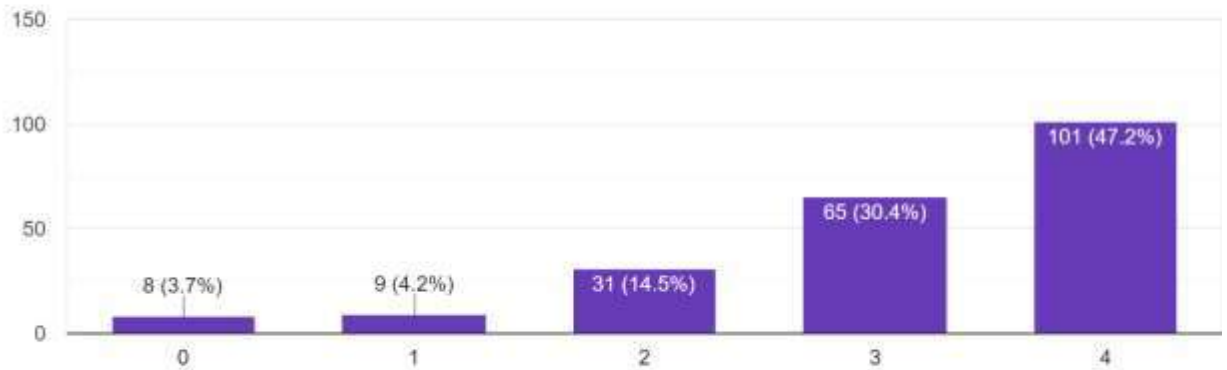
214 responses

The teaching and mentoring process in the College facilitates you in cognitive, social and emotional growth.   4 – Significantly, 3 – Very well, 2 – Moderately, 1 – Marginally, 0– Not at all

214 responses
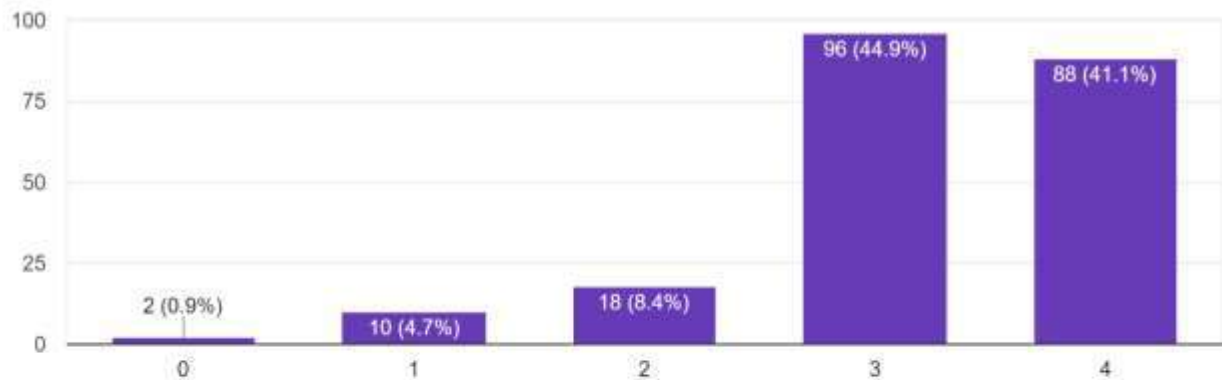
The College provides multiple opportunities to learn and grow. 4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0– Strongly disagree
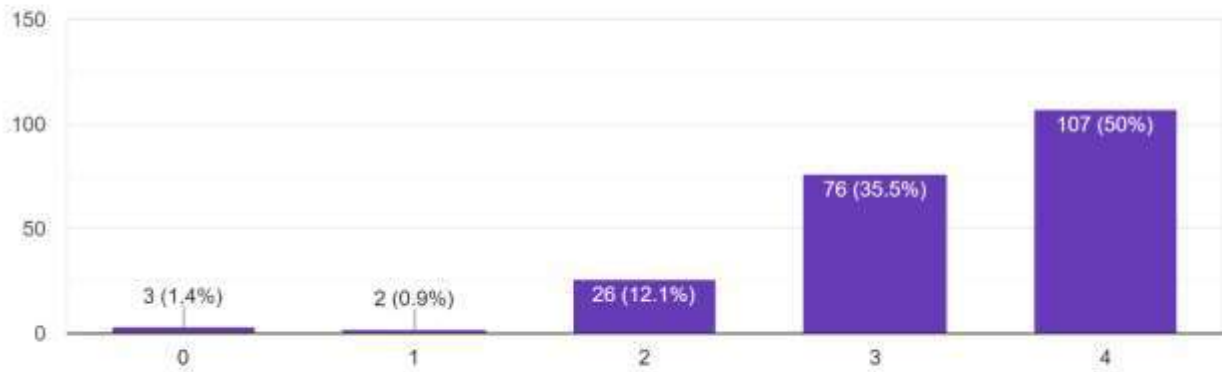
214 responses

Teachers inform you about your expected competencies, course outcomes and programme outcomes. 4 – Every time, 3 – Usually, 2– Occasionally/Sometimes, 1 – Rarely, 0– Never
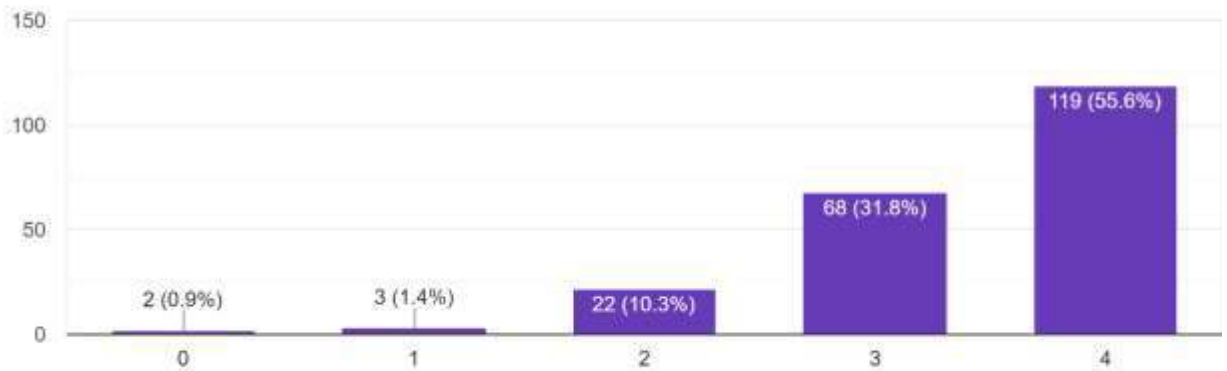
214 responses

Your mentor does a necessary follow-up with an assigned task to you. 4 – Every time, 3 – Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – I don't have a mentor

214 responses
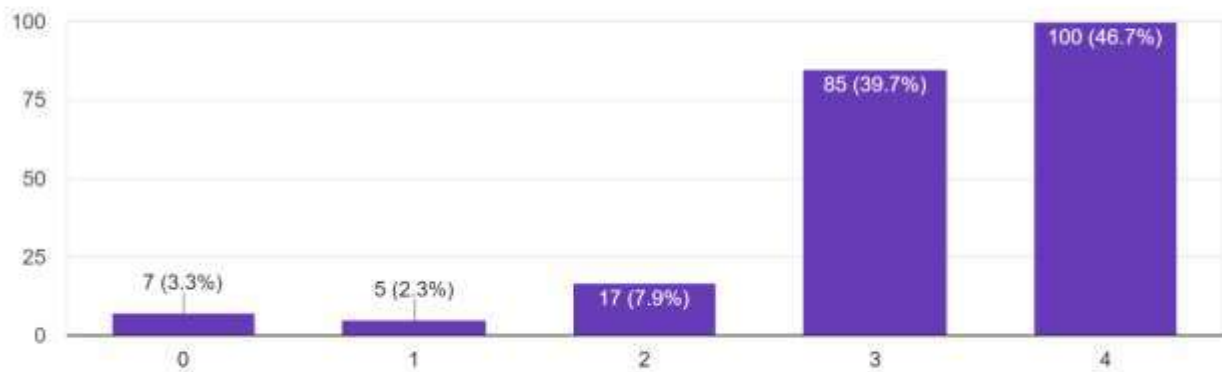
The teachers illustrate the concepts through examples and applications. 4 – Every time, 3 – Usually, 2 – Occasionally/Sometimes, 1– Rarely, 0 – Never
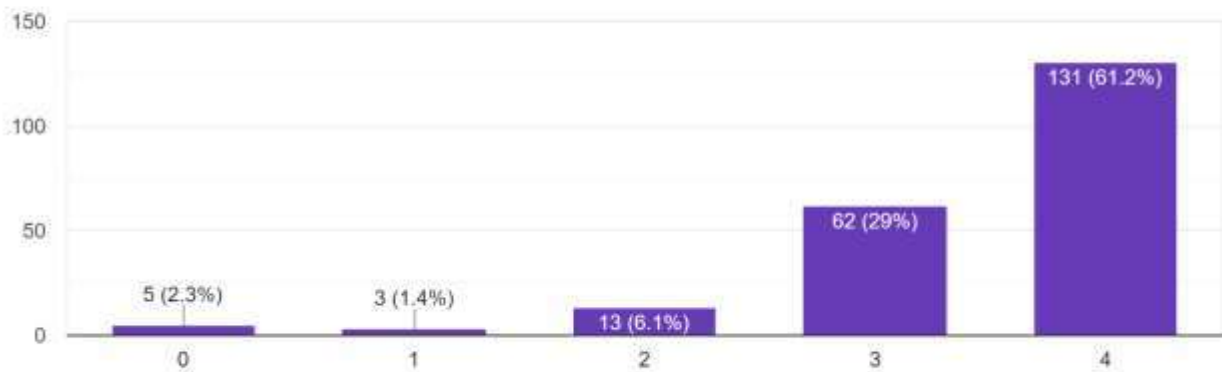
214 responses

The teachers identify your strengths and encourage you with providing right level ofchallenges.4 – Fully, 3 – Reasonably, 2 – Partially, 1 – Slightly, 0– Unable

214 responses
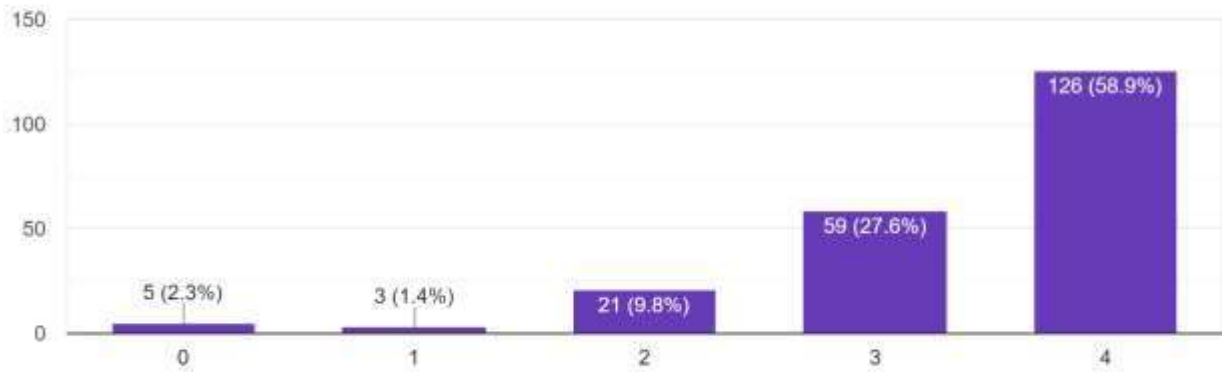
Teachers are able to identify your weaknesses and help you to overcome them. 4 – Every time, 3 – Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – Never

214 responses

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.4 – S..., 2 – Neutral, 1 – Disagree, 0 – Strongly disagree
214 responses
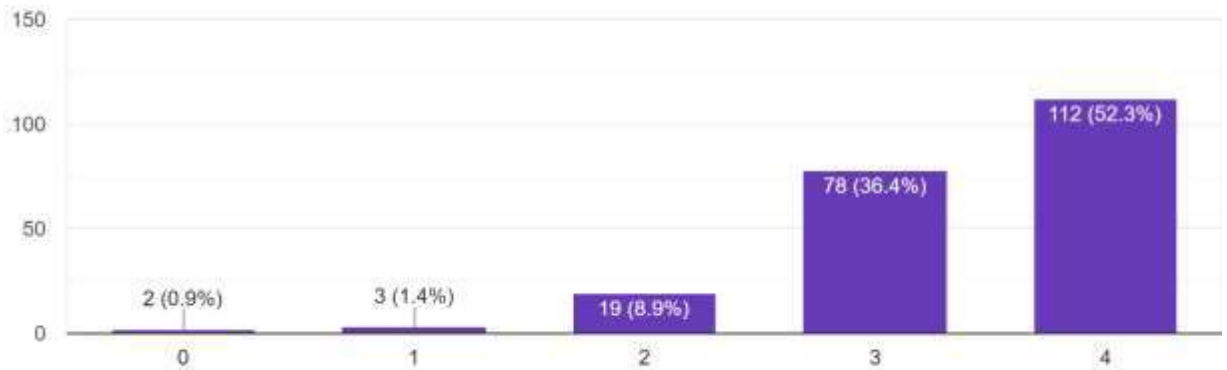
The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enha...te, 2 – Some what, 1 – Very little, 0 – Not at all
214 responses
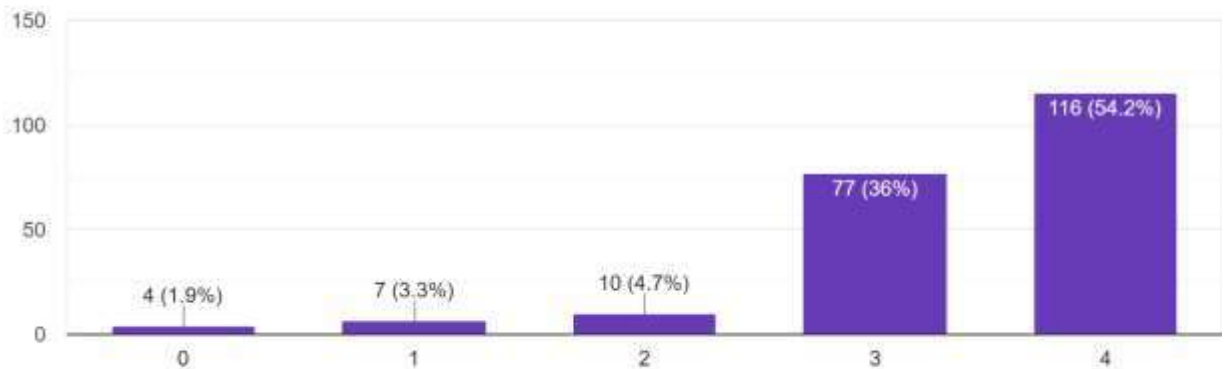
Teachers encourage you to participate in extracurricular activities.4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree
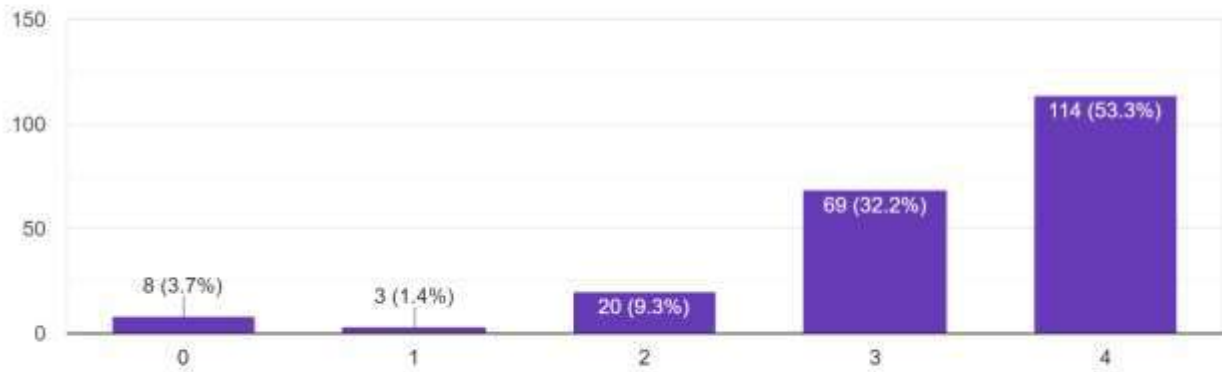
214 responses

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. 4 – To a gr...rate, 2 – Some what, 1 – Very little, 0 – Not at all
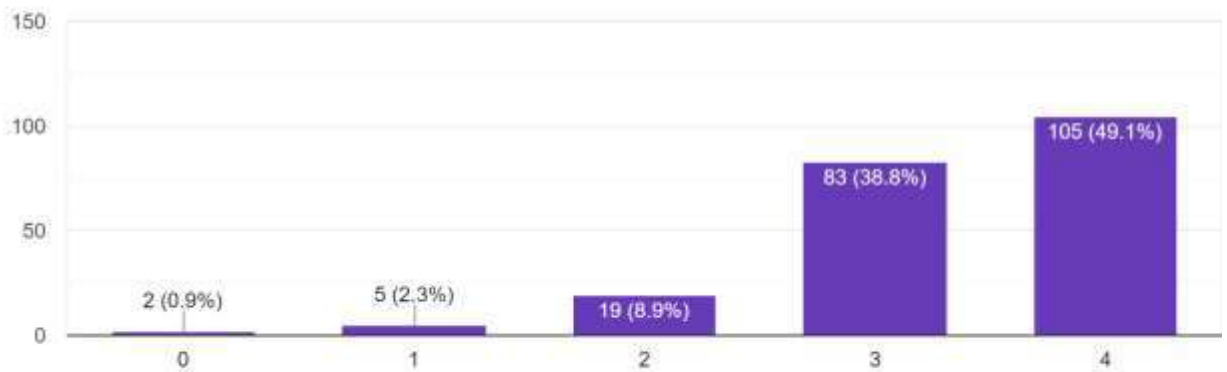
214 responses

The online classes materials were useful and accurate
214 responses
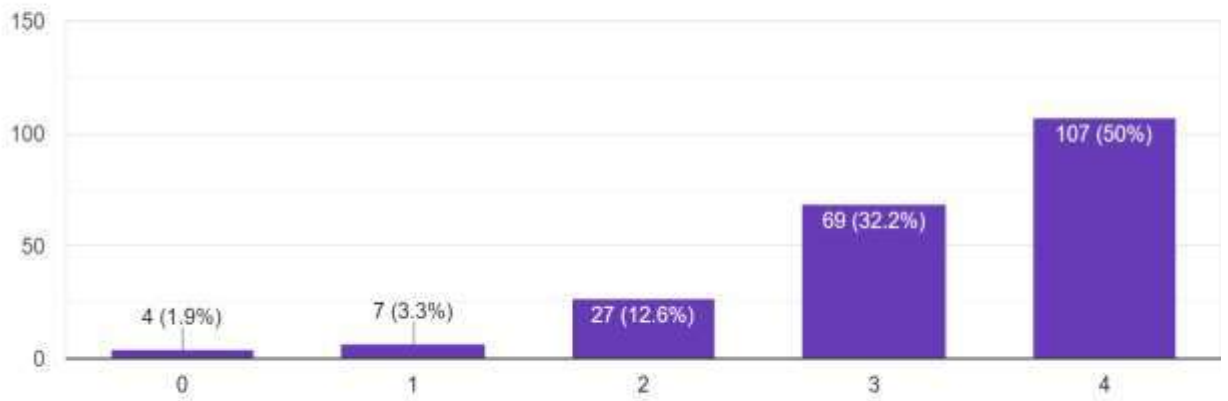
The technology adopted was appropiate for online class
214 responses
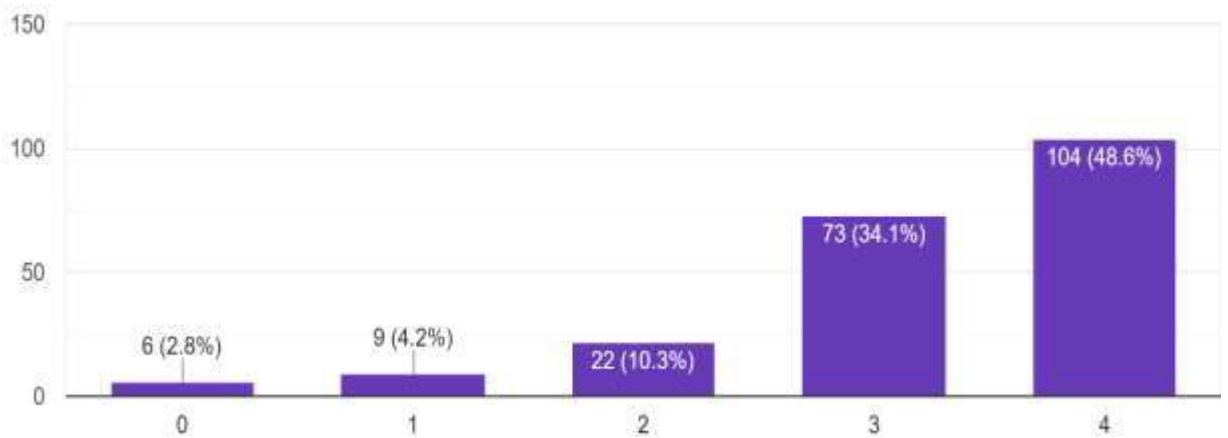
What were the online teaching tools used by the teacher?

214 responses

Tool	Count (%)
Google Classroom	126 (58.9%)
Zoom	66 (30.8%)
Google Meet	154 (72%)
Webex	23 (10.7%)
Youtube	46 (21.5%)
Teachmint	2 (0.9%)
ICT	1 (0.5%)
WhatsApp	1 (0.5%)
Smart T.V	1 (0.5%)
Teachment	1 (0.5%)
PDF, PowerPoint	1 (0.5%)
Only whatsapp group for qu...	1 (0.5%)
Teachmint.	1 (0.5%)
WhatsApp	1 (0.5%)
offline	1 (0.5%)
Teachmint.	1 (0.5%)
digital board	1 (0.5%)
Led screen	1 (0.5%)
Digital board	1 (0.5%)
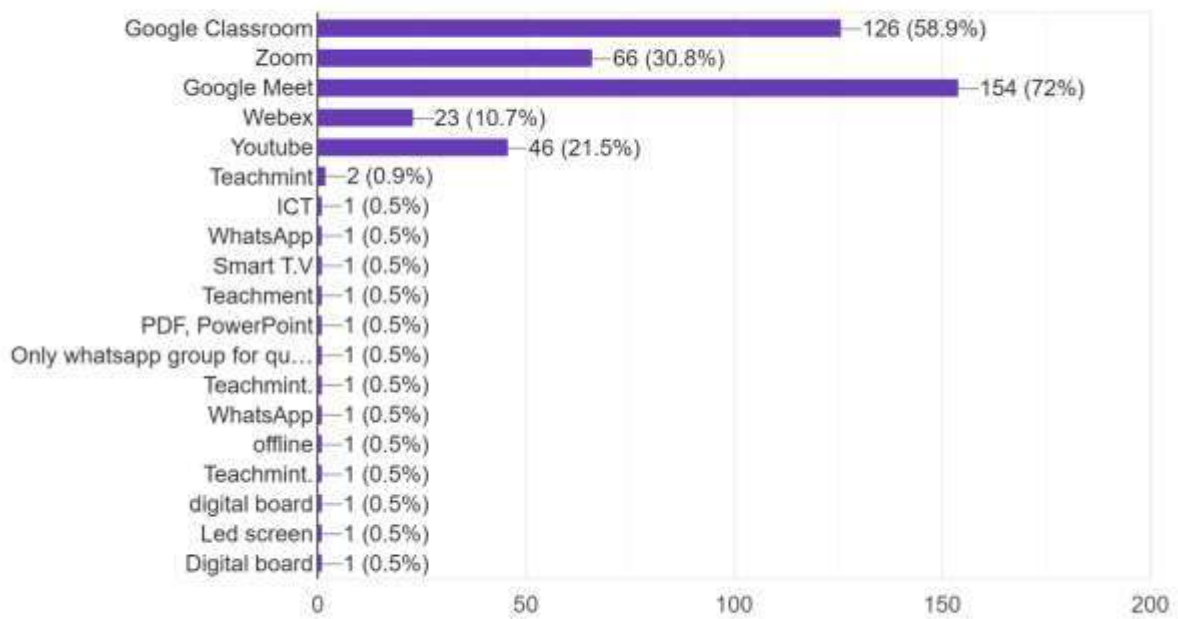
Are you satisifed with the content delivery during online classes?

214 responses
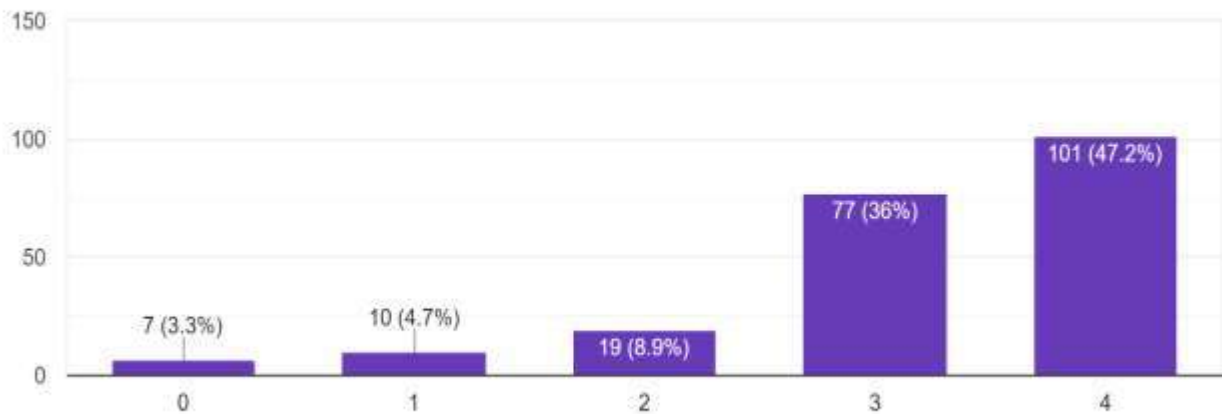
Rating	Count (%)
0	7 (3.3%)
1	10 (4.7%)
2	19 (8.9%)
3	77 (36%)
4	101 (47.2%)

For each question/statement, please give your level of Experience against the statement from a score between 1 and 5. A higher score indicates a better experience. 1-Below Average, 2-Average, 3-Good, 4-Very Good, 5-Excellent
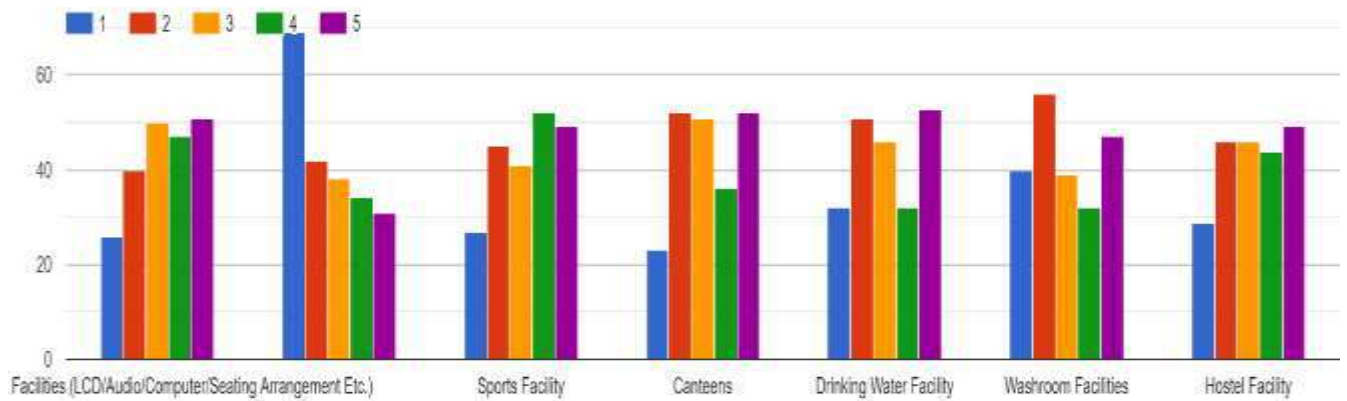
For each question/statement, please give your level of Experience against the statement from a score between 1 and 5. A higher score indicates a better experience. 1...low Average, 2-Average, 3-Good, 4-Very Good, 5-Excellent
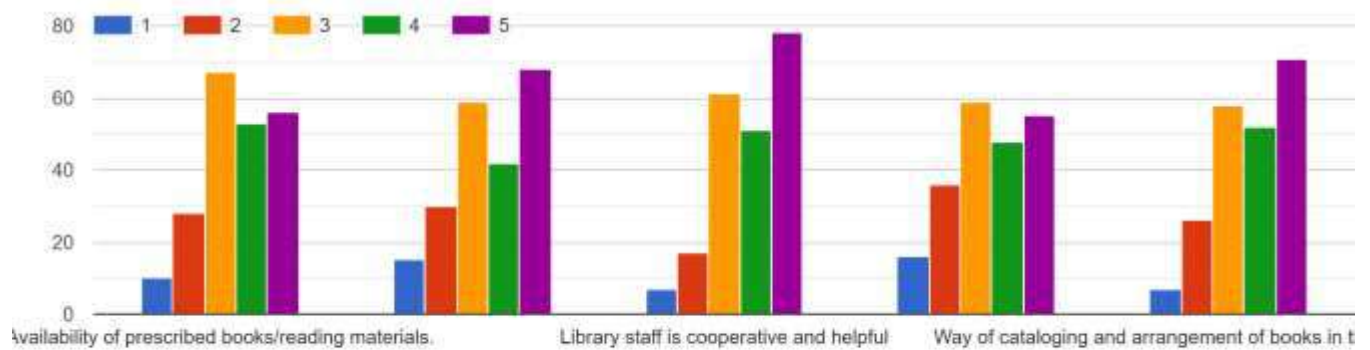
What areas of infrastructure, do you think need to be improved?
214 responses
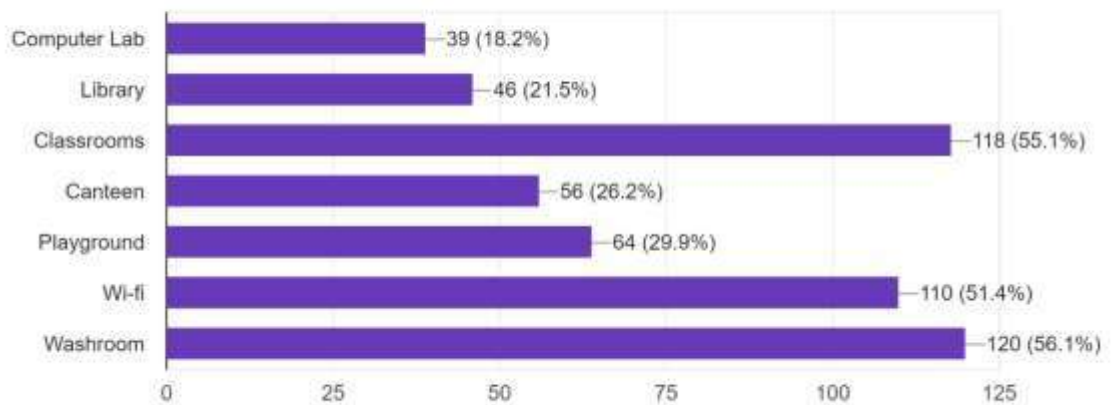
Give three observation / suggestions to improve the overall teaching – learning experience in the College

214 responses

For practical subjects, need a better classroom so that we can concentrate on our classworks

Need high improvement for our college, playground, toilets, garden etc.
Good

Very good

very good

Use better graphics and visual media to engage students well. Better graphics and colors arouse the interest and desire to learn among students.

The teaching facility are good. But in the use of itc tools it may improve.

Great 👍

For practical subject need a more better classroom so that we can concentrate more on our class work

Improve the class room

Classroom need to be improved

Too good

The collage teachers are very good. Teaching method is very useful for us.

Teachers should communicate with all the students including the students who don't always like to study, in this way the teachers can increase their obsession towards studies by encouraging them.

The teachers should take a strict move towards the dress code of the college.

After completing the syllabus, the teachers can have a surprise group discussion on the topic which is completed, it can be a better way than a normal class test as students often don't go to college or skip the class when they get to know about the test.

Lighting should be improved in most of the classrooms. Old white boards should be replaced with new ones.

use better graphics and visual media to engage students well.
Try to reach every student and ask for their doubts.

Make teaching a two-way interaction.
Need more fans
It good 👍😊
Good 😍
All are good. No suggestion from myself
No suggestion
Our teachers are too good and teach us very nicely.
Use of more technology
I love MY COLLAGE, GCC LONG LIVE♡🖱
Friendly teaching
Very good learning experience in our college
Best
Improve the teaching equipment
Improve internal structure
College is good.
I think overall everything is fine. So i don't have any suggestion
No comments
Well enough
Teaching method us very useful for us

Student Feedback- 2020-21

IQAC, Golaghat Commerce College is conducting a Student Feedback cum Satisfaction Survey regarding Curriculum, Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

Age *

20

Semester *

◉ 2nd Sem

○ 4th Sem

○ 6th Sem

Following are questions for online student satisfaction survey regarding teaching learning process.

How much of the syllabus was covered in the class?   4 – 85 to 100%, 3 – 70 to 84%, 2 – 55 *
to 69%, 1 – 30 to 54%, 0 –Below 30%

	0	1	2	3	4	
Below 30%	○	○	○	○	◉	85 to 100%

How well did the teachers prepare for the classes?   4 –Thoroughly, 3 – Satisfactorily, 2 – *
Poorly, 1 – Indifferently, 0 – Won't teach at all

	0	1	2	3	4	
Won't teach at all	○	○	○	◉	○	Thoroughly

How well were the teachers able to communicate?   4 – Always effective, 3 – Sometimes *
effective, 2 – Just satisfactorily, 1– Generally ineffective, 0– Very poor communication

	0	1	2	3	4	
Very poor communication	○	○	○	○	◉	Always effective

The teacher's approach to teaching can best be described as 4– Excellent, 3 – Very good, 2 *
– Good, 1 – Fair, 0– Poor

	0	1	2	3	4	
Poor	○	○	◉	○	○	Excellent

Fairness of the internal evaluation process by the teachers.   4 – Always fair, 3 – Usually *
fair, 2 – Sometimes unfair, 1 – Usually unfair, 0– Unfair

	0	1	2	3	4	
Unfair	○	○	○	○	◉	Always fair

Was your performance in assignments discussed with you?   4 – Every time, 3 – Usually, 2 – *
Occasionally/Sometimes, 1 – Rarely, 0– Never

	0	1	2	3	4	
Never	◉	○	○	○	○	Every time

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while *
teaching.   4 – Above 90%, 3 – 70 – 89%, 2 – 50 – 69%, 1 – 30 – 49%, 0 – Below
29%

	0	1	2	3	4	
Below 29%	○	○	○	◉	○	Above 90%

The overall quality of teaching-learning process in the College is very good. 4 –Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree *

	0	1	2	3	4	
Strongly disagree	○	○	○	◉	○	Strongly agree

The College takes active interest in promoting internship, student exchange, field visit opportunities for students. 4 – Regularly, 3 – Often, 2 – Sometimes, 1 – Rarely, 0– Never *

	0	1	2	3	4	
Never	○	○	○	○	◉	Regularly

The teaching and mentoring process in the College facilitates you in cognitive, social and emotional growth.   4 – Significantly, 3 – Very well, 2 – Moderately, 1 – Marginally, 0– Not at all *

	0	1	2	3	4	
Not at all	○	○	○	◉	○	Significantly

The College provides multiple opportunities to learn and grow. 4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0– Strongly disagree *

	0	1	2	3	4	
Strongly Disagree	○	○	○	◉	○	Strongly Agree

Teachers inform you about your expected competencies, course outcomes and programme * outcomes. 4 – Every time, 3 – Usually, 2– Occasionally/Sometimes, 1 – Rarely, 0– Never

	0	1	2	3	4	
Never	○	◉	○	○	○	Every Time

Your mentor does a necessary follow-up with an assigned task to you. 4 – Every time, 3 – * Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – I don't have a mentor

	0	1	2	3	4	
I don't have a mentor	◉	○	○	○	○	Every time

The teachers illustrate the concepts through examples and applications. 4 – Every time, 3 – * Usually, 2 – Occasionally/Sometimes, 1– Rarely, 0 – Never

	0	1	2	3	4	
Never	○	○	○	○	◉	Every Time

The teachers identify your strengths and encourage you with providing right level * ofchallenges.4 – Fully, 3 – Reasonably, 2 – Partially, 1 – Slightly, 0– Unable

	0	1	2	3	4	
Unable	○	○	◉	○	○	Fully

Teachers are able to identify your weaknesses and help you to overcome them. 4 – Every time, 3 – Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – Never *

	0	1	2	3	4	
Never	◉	○	○	○	○	Every Time

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree *

	0	1	2	3	4	
Strongly Disagree	○	○	○	◉	○	Strongly Agree

The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. 4 – To a great extent, 3 – Moderate, 2 – Some what, 1 – Very little, 0 – Not at all *

	0	1	2	3	4	
Not at all	○	○	○	◉	○	To a Great Extent

Teachers encourage you to participate in extracurricular activities.4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree *

	0	1	2	3	4	
Strongly Agree	◉	○	○	○	○	Strongly Disagree

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and   *
employability skills to make you ready for the world of work. 4 – To a great extent, 3 –
Moderate, 2 – Some what, 1 – Very little, 0 – Not at all

	0	1	2	3	4	
Not at all	○	○	○	◉	○	To a great extent

The online classes materials were useful and accurate *

	0	1	2	3	4	
Not at all	○	○	○	◉	○	To a great extent

The technology adopted was appropiate for online class *

	0	1	2	3	4	
Not at all	○	○	○	○	◉	To a great extent

What were the online teaching tools used by the teacher? *

☐ Google Classroom

☐ Zoom

☐ Google Meet

☐ Webex

☐ Youtube

☑ Other: Led screen

Are you satisifed with the content delivery during online classes? *

	0	1	2	3	4	
Not at all	○	◉	○	○	○	To a great extent

Infrastructure

For each question/statement, please give your level of Experience against the statement *
from a score between 1 and 5. A higher score indicates a better experience. 1-Below
Average, 2-Average, 3-Good, 4-Very Good, 5-Excellent

	1	2	3	4	5
Classroom Facilities (LCD/Audio/Computer/Seating Arrangement Etc.)	○	○	◉	○	○
Internet Facility	◉	○	○	○	○
Sports Facility	○	○	◉	○	○
Canteens	○	○	◉	○	○
Drinking Water Facility	○	◉	○	○	○
Washroom Facilities	○	◉	○	○	○
Hostel Facility	○	○	◉	○	○

LIBRARY

For each question/statement, please give your level of Experience against the statement *
from a score between 1 and 5. A higher score indicates a better experience. 1-Below
Average, 2-Average, 3-Good, 4-Very Good, 5-Excellent

	1	2	3	4	5
Availability of prescribed books/reading materials.	○	○	◉	○	○
Availability of reading room and common room in college building.	○	○	◉	○	○
Library staff is cooperative and helpful	○	◉	○	○	○
Availability and accessibility of online educational resources in college	○	◉	○	○	○
Way of cataloging and arrangement of books in the Library is helpful	○	○	◉	○	○

SUGGESTIONS

What areas of infrastructure, do you think need to be improved? *

☐ Computer Lab

☐ Library

☑ Classrooms

☑ Canteen

☐ Playground

☐ Wi-fi

☑ Washroom

Give three observation / suggestions to improve the overall teaching – learning experience in *
the College

Consistency
Reveal the chapter that is discussing
Speak clearly n loudly

Student Feedback- 2020-21

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Age *

20

Gender *

○ Female

● Male

○ Other: _____

What degree program are you pursuing now? *

○ Bachelors in Arts

● Bachelors in Commerce

○ Masters in Commerce

Semester *

⦿ 2nd Sem

◯ 4th Sem

◯ 6th Sem

Following are questions for online student satisfaction survey regarding teaching learning process.

How much of the syllabus was covered in the class?   4 – 85 to 100%, 3 – 70 to 84%, 2 – 55 *
to 69%, 1– 30 to 54%, 0 –Below 30%

	0	1	2	3	4	
Below 30%	◯	◯	◯	⦿	◯	85 to 100%

How well did the teachers prepare for the classes?   4 –Thoroughly, 3 – Satisfactorily, 2 – *
Poorly, 1 – Indifferently, 0 – Won't teach at all

	0	1	2	3	4	
Won't teach at all	◯	◯	◯	⦿	◯	Thoroughly

How well were the teachers able to communicate?   4 – Always effective, 3 – Sometimes *
effective, 2 – Just satisfactorily, 1– Generally ineffective, 0– Very poor communication

	0	1	2	3	4	
Very poor communication	◯	◯	◯	◯	⦿	Always effective

The teacher's approach to teaching can best be described as 4– Excellent, 3 – Very good, 2 *
– Good, 1 – Fair, 0– Poor

	0	1	2	3	4	
Poor	◯	◯	◯	⦿	◯	Excellent

Fairness of the internal evaluation process by the teachers.   4 – Always fair, 3 – Usually *
fair, 2 – Sometimes unfair, 1 – Usually unfair, 0– Unfair

	0	1	2	3	4	
Unfair	◯	◯	◯	◯	⦿	Always fair

Was your performance in assignments discussed with you?   4 – Every time, 3 – Usually, 2 – *
Occasionally/Sometimes, 1 – Rarely, 0– Never

	0	1	2	3	4	
Never	◯	◯	◯	⦿	◯	Every time

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while *
teaching.   4 – Above 90%, 3 – 70 – 89%, 2 – 50 – 69%, 1 – 30 – 49%, 0 – Below
29%

	0	1	2	3	4	
Below 29%	◯	◯	◯	⦿	◯	Above 90%

The overall quality of teaching-learning process in the College is very good. 4 –Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree   *

	0	1	2	3	4	
Strongly disagree	○	○	○	●	○	Strongly agree

The College takes active interest in promoting internship, student exchange, field visit opportunities for students. 4 – Regularly, 3 – Often, 2 – Sometimes, 1 – Rarely, 0– Never   *

	0	1	2	3	4	
Never	○	○	○	○	●	Regularly

The teaching and mentoring process in the College facilitates you in cognitive, social and emotional growth.   4 – Significantly, 3 – Very well, 2 – Moderately, 1 – Marginally, 0– Not at all   *

	0	1	2	3	4	
Not at all	○	○	○	●	○	Significantly

The College provides multiple opportunities to learn and grow. 4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0– Strongly disagree   *

	0	1	2	3	4	
Strongly Disagree	○	○	○	●	○	Strongly Agree

Teachers inform you about your expected competencies, course outcomes and programme *
outcomes. 4 – Every time, 3 – Usually, 2– Occasionally/Sometimes, 1 – Rarely, 0– Never

	0	1	2	3	4	
Never	○	○	○	●	○	Every Time

Your mentor does a necessary follow-up with an assigned task to you. 4 – Every time, 3 – *
Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – I don't have a mentor

	0	1	2	3	4	
I don't have a mentor	○	○	○	●	○	Every time

The teachers illustrate the concepts through examples and applications. 4 – Every time, 3 – *
Usually, 2 – Occasionally/Sometimes, 1– Rarely, 0 – Never

	0	1	2	3	4	
Never	○	○	○	○	●	Every Time

The teachers identify your strengths and encourage you with providing right level *
ofchallenges.4 – Fully, 3 – Reasonably, 2 – Partially, 1 – Slightly, 0– Unable

	0	1	2	3	4	
Unable	○	○	○	○	●	Fully

Teachers are able to identify your weaknesses and help you to overcome them. 4 – Every *
time, 3 – Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – Never

	0	1	2	3	4	
Never	○	○	○	●	○	Every Time

The institution makes effort to engage students in the monitoring, review and continuous *
quality improvement of the teaching learning process.4 – Strongly agree, 3 – Agree, 2 –
Neutral, 1 – Disagree, 0 – Strongly disagree

	0	1	2	3	4	
Strongly Disagree	○	○	●	○	○	Strongly Agree

The institute/ teachers use student centric methods, such as experiential learning, *
participative learning and problem solving methodologies for enhancing learning
experiences. 4 – To a great extent, 3 – Moderate, 2 – Some what, 1 – Very little, 0 – Not at
all

	0	1	2	3	4	
Not at all	○	○	○	●	○	To a Great Extent

Teachers encourage you to participate in extracurricular activities.4 – Strongly agree, 3 – *
Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree

	0	1	2	3	4	
Strongly Agree	○	○	●	○	○	Strongly Disagree

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and   *
employability skills to make you ready for the world of work. 4 – To a great extent, 3 –
Moderate, 2 – Some what, 1 – Very little, 0 – Not at all

	0	1	2	3	4	
Not at all	○	○	○	◉	○	To a great extent

The online classes materials were useful and accurate *

	0	1	2	3	4	
Not at all	○	○	○	◉	○	To a great extent

The technology adopted was appropiate for online class *

	0	1	2	3	4	
Not at all	○	○	◉	○	○	To a great extent

What were the online teaching tools used by the teacher? *

☑ Google Classroom

☑ Zoom

☐ Google Meet

☐ Webex

☑ Youtube

☐ Other: _____

Are you satisifed with the content delivery during online classes? *

	0	1	2	3	4	
Not at all	○	○	●	○	○	To a great extent

Infrastructure

For each question/statement, please give your level of Experience against the statement from a score between 1 and 5. A higher score indicates a better experience. 1-Below Average, 2-Average, 3-Good, 4-Very Good, 5-Excellent *

	1	2	3	4	5
Classroom Facilities (LCD/Audio/Computer/Seating Arrangement Etc.)	○	○	●	○	○
Internet Facility	●	○	○	○	○
Sports Facility	○	●	○	○	○
Canteens	○	○	●	○	○
Drinking Water Facility	●	○	○	○	○
Washroom Facilities	○	●	○	○	○
Hostel Facility	○	○	●	○	○

LIBRARY

For each question/statement, please give your level of Experience against the statement *
from a score between 1 and 5. A higher score indicates a better experience. 1-Below
Average, 2-Average, 3-Good, 4-Very Good, 5-Excellent

	1	2	3	4	5
Availability of prescribed books/reading materials.	○	◉	○	○	○
Availability of reading room and common room in college building.	○	◉	○	○	○
Library staff is cooperative and helpful	○	○	○	◉	○
Availability and accessibility of online educational resources in college	○	◉	○	○	○
Way of cataloging and arrangement of books in the Library is helpful	○	○	○	○	◉

SUGGESTIONS

What areas of infrastructure, do you think need to be improved? *

☐ Computer Lab

☑ Library

☐ Classrooms

☑ Canteen

☐ Playground

☐ Wi-fi

☑ Washroom

Give three observation / suggestions to improve the overall teaching – learning experience in *
the College

Availability of varieties of book's in library,

Google Forms

Student Feedback- 2020-21

IQAC, Golaghat Commerce College is conducting a Student Feedback cum Satisfaction Survey regarding Curriculum, Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

Age *

20

Gender *

◉ Female

◯ Male

◯ Other:

What degree program are you pursuing now? *

◯ Bachelors in Arts

◉ Bachelors in Commerce

◯ Masters in Commerce

Semester *

○ 2nd Sem

○ 4th Sem

○ 6th Sem

Following are questions for online student satisfaction survey regarding teaching learning process.

How much of the syllabus was covered in the class?   4 – 85 to 100%, 3 – 70 to 84%, 2 – 55 *
to 69%, 1– 30 to 54%, 0 –Below 30%

	0	1	2	3	4	
Below 30%	○	○	○	●	○	85 to 100%

How well did the teachers prepare for the classes?   4 –Thoroughly, 3 – Satisfactorily, 2 – *
Poorly, 1 – Indifferently, 0 – Won't teach at all

	0	1	2	3	4	
Won't teach at all	○	○	○	○	●	Thoroughly

How well were the teachers able to communicate?   4 – Always effective, 3 – Sometimes *
effective, 2 – Just satisfactorily, 1– Generally ineffective, 0– Very poor communication

	0	1	2	3	4	
Very poor communication	○	○	○	○	●	Always effective

The teacher's approach to teaching can best be described as 4– Excellent, 3 – Very good, 2 *
– Good, 1 – Fair, 0– Poor

	0	1	2	3	4	
Poor	○	○	○	◉	○	Excellent

Fairness of the internal evaluation process by the teachers.   4 – Always fair, 3 – Usually *
fair, 2 – Sometimes unfair, 1 – Usually unfair, 0– Unfair

	0	1	2	3	4	
Unfair	○	○	○	◉	○	Always fair

Was your performance in assignments discussed with you?   4 – Every time, 3 – Usually, 2 – *
Occasionally/Sometimes, 1 – Rarely, 0– Never

	0	1	2	3	4	
Never	○	○	○	◉	○	Every time

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while *
teaching.   4 – Above 90%, 3 – 70 – 89%, 2 – 50 – 69%, 1 – 30 – 49%, 0 – Below
29%

	0	1	2	3	4	
Below 29%	◉	○	○	○	○	Above 90%

The overall quality of teaching-learning process in the College is very good. 4 –Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree *

	0	1	2	3	4	
Strongly disagree	○	○	○	◉	○	Strongly agree

The College takes active interest in promoting internship, student exchange, field visit opportunities for students. 4 – Regularly, 3 – Often, 2 – Sometimes, 1 – Rarely, 0– Never *

	0	1	2	3	4	
Never	○	○	○	◉	○	Regularly

The teaching and mentoring process in the College facilitates you in cognitive, social and emotional growth.   4 – Significantly, 3 – Very well, 2 – Moderately, 1 – Marginally, 0– Not at all *

	0	1	2	3	4	
Not at all	○	○	○	◉	○	Significantly

The College provides multiple opportunities to learn and grow. 4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0– Strongly disagree *

	0	1	2	3	4	
Strongly Disagree	○	○	○	◉	○	Strongly Agree

Teachers inform you about your expected competencies, course outcomes and programme *
outcomes. 4 – Every time, 3 – Usually, 2– Occasionally/Sometimes, 1 – Rarely, 0– Never

	0	1	2	3	4	
Never	○	○	○	◉	○	Every Time

Your mentor does a necessary follow-up with an assigned task to you. 4 – Every time, 3 – *
Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – I don't have a mentor

	0	1	2	3	4	
I don't have a mentor	○	○	○	◉	○	Every time

The teachers illustrate the concepts through examples and applications. 4 – Every time, 3 – *
Usually, 2 – Occasionally/Sometimes, 1– Rarely, 0 – Never

	0	1	2	3	4	
Never	○	○	○	◉	○	Every Time

The teachers identify your strengths and encourage you with providing right level *
ofchallenges.4 – Fully, 3 – Reasonably, 2 – Partially, 1 – Slightly, 0– Unable

	0	1	2	3	4	
Unable	○	○	○	◉	○	Fully

Teachers are able to identify your weaknesses and help you to overcome them. 4 – Every time, 3 – Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – Never *

	0	1	2	3	4	
Never	○	○	○	●	○	Every Time

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree *

	0	1	2	3	4	
Strongly Disagree	○	○	○	●	○	Strongly Agree

The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. 4 – To a great extent, 3 – Moderate, 2 – Some what, 1 – Very little, 0 – Not at all *

	0	1	2	3	4	
Not at all	○	○	○	●	○	To a Great Extent

Teachers encourage you to participate in extracurricular activities.4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree *

	0	1	2	3	4	
Strongly Agree	○	○	○	●	○	Strongly Disagree

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. 4 – To a great extent, 3 – Moderate, 2 – Some what, 1 – Very little, 0 – Not at all *

	0	1	2	3	4	
Not at all	○	○	○	●	○	To a great extent

The online classes materials were useful and accurate *

	0	1	2	3	4	
Not at all	○	○	○	●	○	To a great extent

The technology adopted was appropiate for online class *

	0	1	2	3	4	
Not at all	○	○	○	●	○	To a great extent

What were the online teaching tools used by the teacher? *

☐ Google Classroom

☐ Zoom

☐ Google Meet

☐ Webex

☐ Youtube

☑ Other: Digital board

Are you satisifed with the content delivery during online classes? *

	0	1	2	3	4	
Not at all	○	○	○	◉	○	To a great extent

Infrastructure

For each question/statement, please give your level of Experience against the statement *
from a score between 1 and 5. A higher score indicates a better experience. 1-Below
Average, 2-Average, 3-Good, 4-Very Good, 5-Excellent

	1	2	3	4	5
Classroom Facilities (LCD/Audio/Computer/Seating Arrangement Etc.)	○	○	◉	○	○
Internet Facility	◉	○	○	○	○
Sports Facility	○	○	◉	○	○
Canteens	○	○	◉	○	○
Drinking Water Facility	◉	○	○	○	○
Washroom Facilities	◉	○	○	○	○
Hostel Facility	○	◉	○	○	○

LIBRARY

For each question/statement, please give your level of Experience against the statement *
from a score between 1 and 5. A higher score indicates a better experience. 1-Below
Average, 2-Average, 3-Good, 4-Very Good, 5-Excellent

	1	2	3	4	5
Availability of prescribed books/reading materials.	○	○	○	◉	○
Availability of reading room and common room in college building.	○	◉	○	○	○
Library staff is cooperative and helpful	○	◉	○	○	○
Availability and accessibility of online educational resources in college	○	○	○	◉	○
Way of cataloging and arrangement of books in the Library is helpful	○	◉	○	○	○

SUGGESTIONS

What areas of infrastructure, do you think need to be improved? *

- ☐ Computer Lab
- ☑ Library
- ☐ Classrooms
- ☑ Canteen
- ☐ Playground
- ☑ Wi-fi
- ☑ Washroom

Give three observation / suggestions to improve the overall teaching – learning experience in *
the College

Good

Google Forms

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Age *

19

Gender *

◉ Female

◯ Male

◯ Other:

What degree program are you pursuing now? *

◯ Bachelors in Arts

◉ Bachelors in Commerce

◯ Masters in Commerce

Semester *

◉ 2nd Sem

○ 4th Sem

○ 6th Sem

Following are questions for online student satisfaction survey regarding teaching learning process.

How much of the syllabus was covered in the class?   4 – 85 to 100%, 3 – 70 to 84%, 2 – 55 *
to 69%, 1– 30 to 54%, 0 –Below 30%

	0	1	2	3	4	
Below 30%	○	○	○	◉	○	85 to 100%

How well did the teachers prepare for the classes?   4 –Thoroughly, 3 – Satisfactorily, 2 – *
Poorly, 1 – Indifferently, 0 – Won't teach at all

	0	1	2	3	4	
Won't teach at all	○	○	○	○	◉	Thoroughly

How well were the teachers able to communicate?   4 – Always effective, 3 – Sometimes *
effective, 2 – Just satisfactorily, 1– Generally ineffective, 0– Very poor communication

	0	1	2	3	4	
Very poor communication	○	○	○	○	◉	Always effective

The teacher's approach to teaching can best be described as 4– Excellent, 3 – Very good, 2 *
– Good, 1 – Fair, 0– Poor

	0	1	2	3	4	
Poor	○	○	○	◉	○	Excellent

Fairness of the internal evaluation process by the teachers.   4 – Always fair, 3 – Usually *
fair, 2 – Sometimes unfair, 1 – Usually unfair, 0– Unfair

	0	1	2	3	4	
Unfair	○	○	○	◉	○	Always fair

Was your performance in assignments discussed with you?   4 – Every time, 3 – Usually, 2 – *
Occasionally/Sometimes, 1 – Rarely, 0– Never

	0	1	2	3	4	
Never	○	○	○	◉	○	Every time

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while *
teaching.   4 – Above 90%, 3 – 70 – 89%, 2 – 50 – 69%, 1 – 30 – 49%, 0 – Below
29%

	0	1	2	3	4	
Below 29%	○	○	○	○	◉	Above 90%

The overall quality of teaching-learning process in the College is very good. 4 –Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree

	0	1	2	3	4	
Strongly disagree	○	○	○	●	○	Strongly agree

The College takes active interest in promoting internship, student exchange, field visit opportunities for students. 4 – Regularly, 3 – Often, 2 – Sometimes, 1 – Rarely, 0– Never

	0	1	2	3	4	
Never	○	○	○	○	●	Regularly

The teaching and mentoring process in the College facilitates you in cognitive, social and emotional growth.   4 – Significantly, 3 – Very well, 2 – Moderately, 1 – Marginally, 0– Not at all

	0	1	2	3	4	
Not at all	○	○	○	●	○	Significantly

The College provides multiple opportunities to learn and grow. 4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0– Strongly disagree

	0	1	2	3	4	
Strongly Disagree	○	○	○	●	○	Strongly Agree

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	0	1	2	3	4	
Never	○	○	○	◉	○	Every Time

Your mentor does a necessary follow-up with an assigned task to you. 4 – Every time, 3 – *
Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – I don't have a mentor

	0	1	2	3	4	
I don't have a mentor	○	○	○	◉	○	Every time

The teachers illustrate the concepts through examples and applications. 4 – Every time, 3 – *
Usually, 2 – Occasionally/Sometimes, 1– Rarely, 0 – Never

	0	1	2	3	4	
Never	○	○	○	○	◉	Every Time

The teachers identify your strengths and encourage you with providing right level *
ofchallenges.4 – Fully, 3 – Reasonably, 2 – Partially, 1 – Slightly, 0– Unable

	0	1	2	3	4	
Unable	○	○	○	◉	○	Fully

Teachers are able to identify your weaknesses and help you to overcome them. 4 – Every *
time, 3 – Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – Never

	0	1	2	3	4	
Never	○	○	○	●	○	Every Time

The institution makes effort to engage students in the monitoring, review and continuous *
quality improvement of the teaching learning process.4 – Strongly agree, 3 – Agree, 2 –
Neutral, 1 – Disagree, 0 – Strongly disagree

	0	1	2	3	4	
Strongly Disagree	○	○	○	●	○	Strongly Agree

The institute/ teachers use student centric methods, such as experiential learning, *
participative learning and problem solving methodologies for enhancing learning
experiences. 4 – To a great extent, 3 – Moderate, 2 – Some what, 1 – Very little, 0 – Not at
all

	0	1	2	3	4	
Not at all	○	○	○	●	○	To a Great Extent

Teachers encourage you to participate in extracurricular activities.4 – Strongly agree, 3 – *
Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree

	0	1	2	3	4	
Strongly Agree	○	○	○	○	●	Strongly Disagree

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. 4 – To a great extent, 3 – Moderate, 2 – Some what, 1 – Very little, 0 – Not at all *

	0	1	2	3	4	
Not at all	○	○	○	●	○	To a great extent

The online classes materials were useful and accurate *

	0	1	2	3	4	
Not at all	○	○	○	●	○	To a great extent

The technology adopted was appropiate for online class *

	0	1	2	3	4	
Not at all	○	○	○	●	○	To a great extent

What were the online teaching tools used by the teacher? *

- ☑ Google Classroom
- ☐ Zoom
- ☐ Google Meet
- ☐ Webex
- ☑ Youtube
- ☐ Other: _____

Are you satisifed with the content delivery during online classes? *

	0	1	2	3	4	
Not at all	○	○	◉	○	○	To a great extent

Infrastructure

For each question/statement, please give your level of Experience against the statement from a score between 1 and 5. A higher score indicates a better experience. 1-Below Average, 2-Average, 3-Good, 4-Very Good, 5-Excellent *

	1	2	3	4	5
Classroom Facilities (LCD/Audio/Computer/Seating Arrangement Etc.)	○	○	○	○	◉
Internet Facility	○	○	○	○	◉
Sports Facility	○	○	○	◉	○
Canteens	○	○	◉	○	○
Drinking Water Facility	○	○	○	◉	○
Washroom Facilities	○	○	◉	○	○
Hostel Facility	○	○	◉	○	○

LIBRARY

For each question/statement, please give your level of Experience against the statement *
from a score between 1 and 5. A higher score indicates a better experience. 1-Below
Average, 2-Average, 3-Good, 4-Very Good, 5-Excellent

	1	2	3	4	5
Availability of prescribed books/reading materials.	○	○	○	◉	○
Availability of reading room and common room in college building.	○	◉	○	○	○
Library staff is cooperative and helpful	○	○	○	◉	○
Availability and accessibility of online educational resources in college	○	○	○	○	◉
Way of cataloging and arrangement of books in the Library is helpful	○	○	○	◉	○

SUGGESTIONS

What areas of infrastructure, do you think need to be improved? *

☐ Computer Lab

☐ Library

☐ Classrooms

☑ Canteen

☐ Playground

☑ Wi-fi

☑ Washroom

Give three observation / suggestions to improve the overall teaching – learning experience in *
the College

Girls common room and canteen should be improve

Google Forms

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Age *

19

Gender *

◉ Female

○ Male

○ Other: _____

What degree program are you pursuing now? *

○ Bachelors in Arts

◉ Bachelors in Commerce

○ Masters in Commerce

Semester *

◉ 2nd Sem

○ 4th Sem

○ 6th Sem

Following are questions for online student satisfaction survey regarding teaching learning process.

How much of the syllabus was covered in the class?   4 – 85 to 100%, 3 – 70 to 84%, 2 – 55 *
to 69%, 1 – 30 to 54%, 0 –Below 30%

	0	1	2	3	4	
Below 30%	○	○	○	○	◉	85 to 100%

How well did the teachers prepare for the classes?   4 –Thoroughly, 3 – Satisfactorily, 2 – *
Poorly, 1 – Indifferently, 0 – Won't teach at all

	0	1	2	3	4	
Won't teach at all	○	○	○	○	◉	Thoroughly

How well were the teachers able to communicate?   4 – Always effective, 3 – Sometimes *
effective, 2 – Just satisfactorily, 1– Generally ineffective, 0– Very poor communication

	0	1	2	3	4	
Very poor communication	○	○	○	○	◉	Always effective

The teacher's approach to teaching can best be described as 4– Excellent, 3 – Very good, 2 *
– Good, 1 – Fair, 0– Poor

	0	1	2	3	4	
Poor	○	○	○	○	◉	Excellent

Fairness of the internal evaluation process by the teachers.   4 – Always fair, 3 – Usually *
fair, 2 – Sometimes unfair, 1 – Usually unfair, 0– Unfair

	0	1	2	3	4	
Unfair	○	○	○	○	◉	Always fair

Was your performance in assignments discussed with you?   4 – Every time, 3 – Usually, 2 – *
Occasionally/Sometimes, 1 – Rarely, 0– Never

	0	1	2	3	4	
Never	○	○	○	○	◉	Every time

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while *
teaching.   4 – Above 90%, 3 – 70 – 89%, 2 – 50 – 69%, 1 – 30 – 49%, 0 – Below
29%

	0	1	2	3	4	
Below 29%	○	○	○	◉	○	Above 90%

The overall quality of teaching-learning process in the College is very good. 4 –Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree *

	0	1	2	3	4	
Strongly disagree	○	○	○	○	◉	Strongly agree

The College takes active interest in promoting internship, student exchange, field visit opportunities for students. 4 – Regularly, 3 – Often, 2 – Sometimes, 1 – Rarely, 0– Never *

	0	1	2	3	4	
Never	○	○	○	○	◉	Regularly

The teaching and mentoring process in the College facilitates you in cognitive, social and emotional growth.   4 – Significantly, 3 – Very well, 2 – Moderately, 1 – Marginally, 0– Not at all *

	0	1	2	3	4	
Not at all	○	○	○	○	◉	Significantly

The College provides multiple opportunities to learn and grow. 4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0– Strongly disagree *

	0	1	2	3	4	
Strongly Disagree	○	○	○	○	◉	Strongly Agree

Teachers inform you about your expected competencies, course outcomes and programme *
outcomes. 4 – Every time, 3 – Usually, 2– Occasionally/Sometimes, 1 – Rarely, 0– Never

	0	1	2	3	4	
Never	○	○	○	○	◉	Every Time

Your mentor does a necessary follow-up with an assigned task to you. 4 – Every time, 3 – *
Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – I don't have a mentor

	0	1	2	3	4	
I don't have a mentor	○	○	○	○	◉	Every time

The teachers illustrate the concepts through examples and applications. 4 – Every time, 3 – *
Usually, 2 – Occasionally/Sometimes, 1– Rarely, 0 – Never

	0	1	2	3	4	
Never	○	○	○	○	◉	Every Time

The teachers identify your strengths and encourage you with providing right level *
ofchallenges.4 – Fully, 3 – Reasonably, 2 – Partially, 1 – Slightly, 0– Unable

	0	1	2	3	4	
Unable	○	○	○	○	◉	Fully

Teachers are able to identify your weaknesses and help you to overcome them. 4 – Every time, 3 – Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – Never *

	0	1	2	3	4	
Never	○	○	○	○	◉	Every Time

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree *

	0	1	2	3	4	
Strongly Disagree	○	○	○	○	◉	Strongly Agree

The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. 4 – To a great extent, 3 – Moderate, 2 – Some what, 1 – Very little, 0 – Not at all *

	0	1	2	3	4	
Not at all	○	○	○	○	◉	To a Great Extent

Teachers encourage you to participate in extracurricular activities.4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree *

	0	1	2	3	4	
Strongly Agree	○	○	○	◉	○	Strongly Disagree

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. 4 – To a great extent, 3 – Moderate, 2 – Some what, 1 – Very little, 0 – Not at all *

	0	1	2	3	4	
Not at all	○	○	○	○	◉	To a great extent

The online classes materials were useful and accurate *

	0	1	2	3	4	
Not at all	○	○	○	○	◉	To a great extent

The technology adopted was appropiate for online class *

	0	1	2	3	4	
Not at all	○	○	○	◉	○	To a great extent

What were the online teaching tools used by the teacher? *

☐ Google Classroom

☐ Zoom

☐ Google Meet

☐ Webex

☑ Youtube

☐ Other:

Are you satisifed with the content delivery during online classes? *

	0	1	2	3	4	
Not at all	○	○	○	◉	○	To a great extent

Infrastructure

For each question/statement, please give your level of Experience against the statement *
from a score between 1 and 5. A higher score indicates a better experience. 1-Below
Average, 2-Average, 3-Good, 4-Very Good, 5-Excellent

	1	2	3	4	5
Classroom Facilities (LCD/Audio/Computer/Seating Arrangement Etc.)	○	○	○	◉	○
Internet Facility	○	○	○	◉	○
Sports Facility	○	○	○	◉	○
Canteens	○	○	○	○	◉
Drinking Water Facility	○	○	○	○	◉
Washroom Facilities	○	○	○	◉	○
Hostel Facility	○	○	○	◉	○

LIBRARY

For each question/statement, please give your level of Experience against the statement *
from a score between 1 and 5. A higher score indicates a better experience. 1-Below
Average, 2-Average, 3-Good, 4-Very Good, 5-Excellent

	1	2	3	4	5
Availability of prescribed books/reading materials.	○	○	○	◉	○
Availability of reading room and common room in college building.	○	○	○	○	◉
Library staff is cooperative and helpful	○	○	○	○	◉
Availability and accessibility of online educational resources in college	○	○	○	◉	○
Way of cataloging and arrangement of books in the Library is helpful	○	○	○	○	◉

SUGGESTIONS

What areas of infrastructure, do you think need to be improved? *

☐ Computer Lab

☐ Library

☐ Classrooms

☐ Canteen

☑ Playground

☐ Wi-fi

☑ Washroom

Give three observation / suggestions to improve the overall teaching – learning experience in *
the College

Everything is ok and the teachers know the best for students nothing to give any suggestions

Google Forms

Student Feedback- 2020-21

IQAC, Golaghat Commerce College is conducting a Student Feedback cum Satisfaction Survey regarding Curriculum, Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

Age *

19

Gender *

○ Female

◉ Male

○ Other: _____

What degree program are you pursuing now? *

○ Bachelors in Arts

◉ Bachelors in Commerce

○ Masters in Commerce

Semester *

◉ 2nd Sem

○ 4th Sem

○ 6th Sem

Following are questions for online student satisfaction survey regarding teaching learning process.

How much of the syllabus was covered in the class?   4 – 85 to 100%, 3 – 70 to 84%, 2 – 55 *
to 69%, 1 – 30 to 54%, 0 –Below 30%

	0	1	2	3	4	
Below 30%	○	○	○	◉	○	85 to 100%

How well did the teachers prepare for the classes?   4 –Thoroughly, 3 – Satisfactorily, 2 – *
Poorly, 1 – Indifferently, 0 – Won't teach at all

	0	1	2	3	4	
Won't teach at all	○	○	◉	○	○	Thoroughly

How well were the teachers able to communicate?   4 – Always effective, 3 – Sometimes *
effective, 2 – Just satisfactorily, 1– Generally ineffective, 0– Very poor communication

	0	1	2	3	4	
Very poor communication	○	○	○	○	◉	Always effective

The teacher's approach to teaching can best be described as 4– Excellent, 3 – Very good, 2 *
– Good, 1 – Fair, 0– Poor

	0	1	2	3	4	
Poor	○	○	○	○	●	Excellent

Fairness of the internal evaluation process by the teachers.   4 – Always fair, 3 – Usually *
fair, 2 – Sometimes unfair, 1 – Usually unfair, 0– Unfair

	0	1	2	3	4	
Unfair	○	○	○	○	●	Always fair

Was your performance in assignments discussed with you?   4 – Every time, 3 – Usually, 2 – *
Occasionally/Sometimes, 1 – Rarely, 0– Never

	0	1	2	3	4	
Never	○	○	○	○	●	Every time

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while *
teaching.   4 – Above 90%, 3 – 70 – 89%, 2 – 50 – 69%, 1 – 30 – 49%, 0 – Below
29%

	0	1	2	3	4	
Below 29%	○	○	○	●	○	Above 90%

The overall quality of teaching-learning process in the College is very good. 4 –Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree *

	0	1	2	3	4	
Strongly disagree	○	○	○	○	◉	Strongly agree

The College takes active interest in promoting internship, student exchange, field visit opportunities for students. 4 – Regularly, 3 – Often, 2 – Sometimes, 1 – Rarely, 0– Never *

	0	1	2	3	4	
Never	○	○	○	◉	○	Regularly

The teaching and mentoring process in the College facilitates you in cognitive, social and emotional growth.   4 – Significantly, 3 – Very well, 2 – Moderately, 1 – Marginally, 0– Not at all *

	0	1	2	3	4	
Not at all	○	○	○	◉	○	Significantly

The College provides multiple opportunities to learn and grow. 4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0– Strongly disagree *

	0	1	2	3	4	
Strongly Disagree	○	○	○	◉	○	Strongly Agree

Teachers inform you about your expected competencies, course outcomes and programme *
outcomes. 4 – Every time, 3 – Usually, 2– Occasionally/Sometimes, 1 – Rarely, 0– Never

	0	1	2	3	4	
Never	○	○	○	○	◉	Every Time

Your mentor does a necessary follow-up with an assigned task to you. 4 – Every time, 3 – *
Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – I don't have a mentor

	0	1	2	3	4	
I don't have a mentor	○	○	○	◉	○	Every time

The teachers illustrate the concepts through examples and applications. 4 – Every time, 3 – *
Usually, 2 – Occasionally/Sometimes, 1– Rarely, 0 – Never

	0	1	2	3	4	
Never	○	○	○	◉	○	Every Time

The teachers identify your strengths and encourage you with providing right level *
ofchallenges.4 – Fully, 3 – Reasonably, 2 – Partially, 1 – Slightly, 0– Unable

	0	1	2	3	4	
Unable	○	○	○	○	◉	Fully

Teachers are able to identify your weaknesses and help you to overcome them. 4 – Every time, 3 – Usually, 2 – Occasionally/Sometimes, 1 – Rarely, 0 – Never *

	0	1	2	3	4	
Never	○	○	○	○	●	Every Time

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree *

	0	1	2	3	4	
Strongly Disagree	○	○	○	○	●	Strongly Agree

The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. 4 – To a great extent, 3 – Moderate, 2 – Some what, 1 – Very little, 0 – Not at all *

	0	1	2	3	4	
Not at all	○	○	○	●	○	To a Great Extent

Teachers encourage you to participate in extracurricular activities.4 – Strongly agree, 3 – Agree, 2 – Neutral, 1 – Disagree, 0 – Strongly disagree *

	0	1	2	3	4	
Strongly Agree	○	○	○	●	○	Strongly Disagree

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. 4 – To a great extent, 3 – Moderate, 2 – Some what, 1 – Very little, 0 – Not at all *

	0	1	2	3	4	
Not at all	○	○	○	○	◉	To a great extent

The online classes materials were useful and accurate *

	0	1	2	3	4	
Not at all	○	○	○	◉	○	To a great extent

The technology adopted was appropiate for online class *

	0	1	2	3	4	
Not at all	○	○	○	○	◉	To a great extent

What were the online teaching tools used by the teacher? *

☑ Google Classroom

☐ Zoom

☐ Google Meet

☐ Webex

☐ Youtube

☐ Other: _____

Are you satisifed with the content delivery during online classes? *

	0	1	2	3	4	
Not at all	○	○	○	◉	○	To a great extent

Infrastructure

For each question/statement, please give your level of Experience against the statement *
from a score between 1 and 5. A higher score indicates a better experience. 1-Below
Average, 2-Average, 3-Good, 4-Very Good, 5-Excellent

	1	2	3	4	5
Classroom Facilities (LCD/Audio/Computer/Seating Arrangement Etc.)	○	○	○	○	◉
Internet Facility	○	○	○	○	◉
Sports Facility	○	○	○	○	◉
Canteens	○	○	○	○	◉
Drinking Water Facility	○	○	○	○	◉
Washroom Facilities	○	○	○	○	◉
Hostel Facility	○	○	○	○	◉

LIBRARY

For each question/statement, please give your level of Experience against the statement *
from a score between 1 and 5. A higher score indicates a better experience. 1-Below
Average, 2-Average, 3-Good, 4-Very Good, 5-Excellent

	1	2	3	4	5
Availability of prescribed books/reading materials.	○	○	◉	○	○
Availability of reading room and common room in college building.	○	◉	○	○	○
Library staff is cooperative and helpful	○	○	○	○	◉
Availability and accessibility of online educational resources in college	○	○	○	○	◉
Way of cataloging and arrangement of books in the Library is helpful	○	○	○	○	◉

SUGGESTIONS

What areas of infrastructure, do you think need to be improved? *

- ☐ Computer Lab
- ☐ Library
- ☐ Classrooms
- ☐ Canteen
- ☐ Playground
- ☑ Wi-fi
- ☑ Washroom

Give three observation / suggestions to improve the overall teaching — learning experience in *
the College

Good

This content is neither created nor endorsed by Google.

Google Forms

The Link for Google Form:

(Dr. Utpal Sarma)   (Dr. Pranjal Pratim Dutta)
Principal/ Chairperson (IQAC)   Coordinator, IQAC
Golaghat Commerce College   Golaghat Commerce
College

Feedback from Teachers on Curriculum 2020-21
IQAC
GOLAGHAT Commerce College, Golaghat

Introduction:

The Feedback has been collected by IQAC of Golaghat Commerce College from the Teachers of the college regarding curriculum.

Methodology:

The feedback was collected through Google form. The main focus of the feedback was curriculum related, which mainly covers aims and objectives of the syllabus, programme outcome, adoptability of students on the syllabus, relevance of the current syllabus etc. Total 53 Responses were received from the teachers on compulsory questions, where 7.5% were Associate Professors, 90.6% were Assistant Professor and remaining portion is Visiting Faculties. The responses received were analyzed in the following Diagrams.

RESULTS OF TEACHERS' FEEDBACK:

Designation:

53 responses
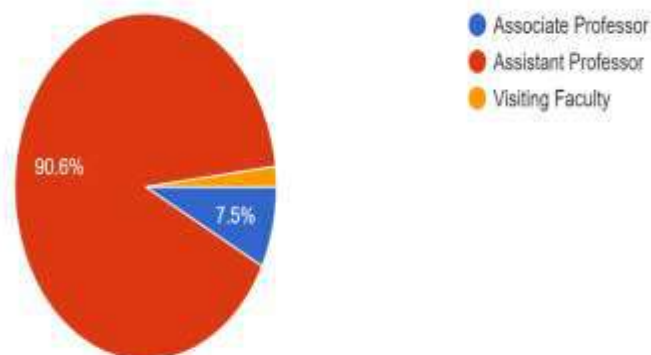
Aims and objectives of the syllabi are well defined and clear to teachers and students:
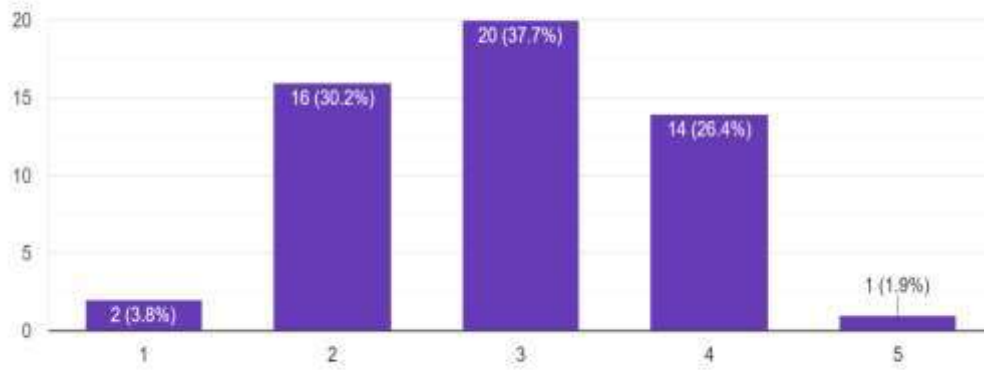53 responses

Strongly disagree
Disagree
Agree
Neutral
Strongly agree

26.4%
62.3%
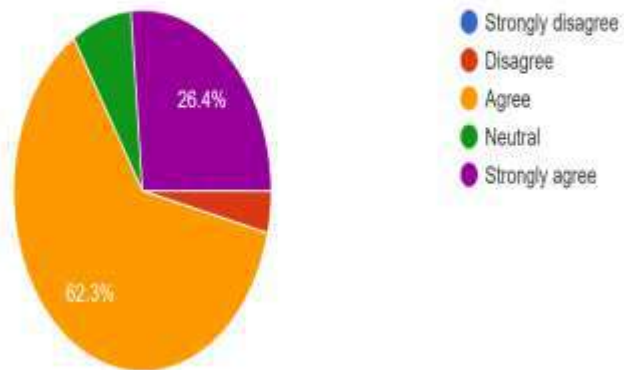
Programme outcomes of the syllabi is well defined:
53 responses

Strongly disagree
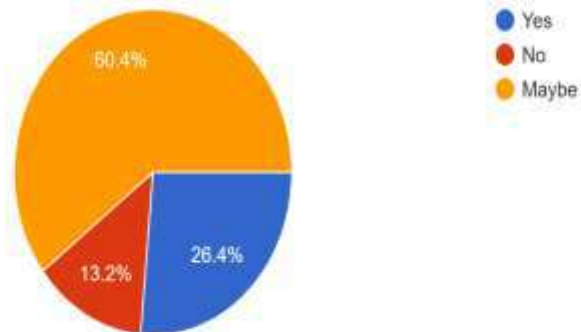Disagree
Neutral
Agree
Strongly agree

15.1%
71.7%
11.3%
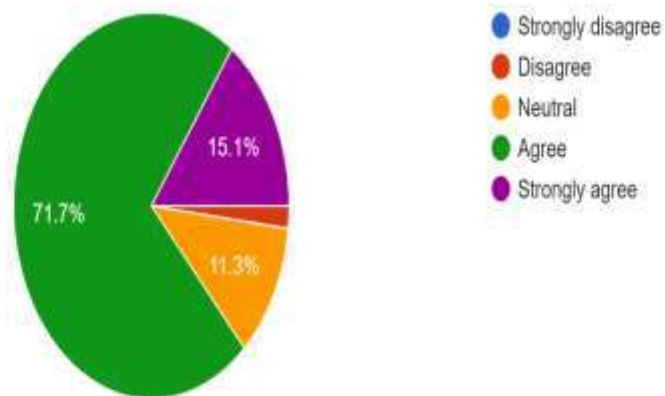
On a scale of 1 to 5, rate the adaptability of the students on the current syllabus

53 responses

Need to fully review the syllabus:
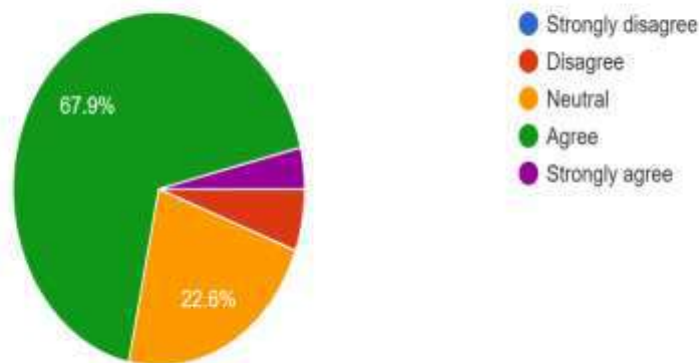
53 responses

On a scale of 1 to 5, please rate the relevance of the syllabus for the employability of the students.
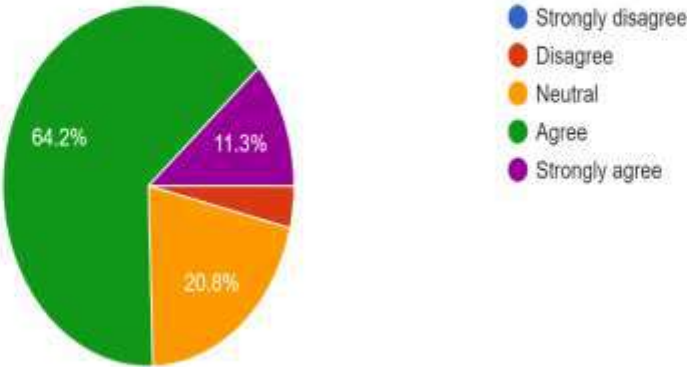
53 responses
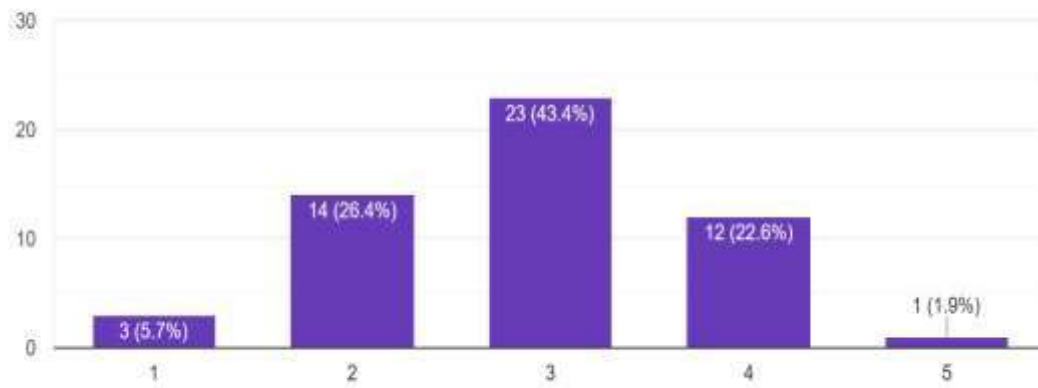
The course content fulfils the need of students:

53 responses

Computer facilities are made available for ICT based teaching to students:

53 responses

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

64.2%

11.3%

20.8%

FEEDBACK FORM FOR TEACHERS ON CURRICULUM 2020-21

Kindly Fill up the feed back form

Designation: *

◯ Associate Professor

◉ Assistant Professor

◯ Visiting Faculty

The Vision, philosophy & objectives of the College are known: *

◯ Strongly Disagree

◯ Disagree

◯ Agree

◯ Neutral

◉ Strongly Agree

Aims and objectives of the syllabi are well defined and clear to teachers and students: *

○ Strongly disagree

○ Disagree

○ Agree

○ Neutral

◉ Strongly agree

Programme outcomes of the syllabi is well defined: *

○ Strongly disagree

○ Disagree

○ Neutral

○ Agree

◉ Strongly agree

On a scale of 1 to 5, rate the adaptability of the students on the current syllabus *

	1	2	3	4	5	
Very Adaptable	○	○	◉	○	○	Least Adaptable

Need to fully review the syllabus: *

🔘 Yes

⭕ No

⭕ Maybe

On a scale of 1 to 5, please rate the relevance of the syllabus for the employability of the students.   *

	1	2	3	4	5	
Very Relevant	⭕	⭕	🔘	⭕	⭕	Least Relevant

The course content fulfils the need of students: *

⭕ Strongly disagree

⭕ Disagree

⭕ Neutral

🔘 Agree

⭕ Strongly agree

College provides opportunities for continuous development of Staff: *

○ Strongly disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly agree

Computer facilities are made available for ICT based teaching to students: *

○ Strongly disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly agree

Good facility and encouragement to the teachers for their research: *

○ Strongly Disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly Agree

Authorities are approachable and accessible: *

○ Strongly Disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly Agree

Suggest some changes required on the present curriculum of the course. *

Question pattern should be changed for literature subject.

FEEDBACK FORM FOR TEACHERS ON CURRICULUM 2020-21

Kindly Fill up the feed back form

Designation: *

⦿ Associate Professor

◯ Assistant Professor

◯ Visiting Faculty

The Vision, philosophy & objectives of the College are known: *

◯ Strongly Disagree

◯ Disagree

◯ Agree

◯ Neutral

⦿ Strongly Agree

Aims and objectives of the syllabi are well defined and clear to teachers and students: *

○ Strongly disagree

○ Disagree

○ Agree

○ Neutral

◉ Strongly agree

Programme outcomes of the syllabi is well defined: *

○ Strongly disagree

○ Disagree

○ Neutral

○ Agree

◉ Strongly agree

On a scale of 1 to 5, rate the adaptability of the students on the current syllabus *

	1	2	3	4	5	
Very Adaptable	○	○	◉	○	○	Least Adaptable

Need to fully review the syllabus: *

◉ Yes

◯ No

◯ Maybe

On a scale of 1 to 5, please rate the relevance of the syllabus for the employability of the   *
students.

	1	2	3	4	5	
Very Relevant	◯	◯	◉	◯	◯	Least Relevant

The course content fulfils the need of students: *

◯ Strongly disagree

◯ Disagree

◯ Neutral

◉ Agree

◯ Strongly agree

College provides opportunities for continuous development of Staff: *

○ Strongly disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly agree

Computer facilities are made available for ICT based teaching to students: *

○ Strongly disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly agree

Good facility and encouragement to the teachers for their research: *

○ Strongly Disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly Agree

Authorities are approachable and accessible: *

○ Strongly Disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly Agree

Suggest some changes required on the present curriculum of the course. *

Importance should be given to mentor the students.

This content is neither created nor endorsed by Google.

Google Forms

FEEDBACK FORM FOR TEACHERS ON CURRICULUM 2020-21

Kindly Fill up the feed back form

Designation: *

⚪ Associate Professor

🔘 Assistant Professor

⚪ Visiting Faculty

The Vision, philosophy & objectives of the College are known: *

⚪ Strongly Disagree

⚪ Disagree

⚪ Agree

⚪ Neutral

🔘 Strongly Agree

Aims and objectives of the syllabi are well defined and clear to teachers and students: *

○ Strongly disagree

○ Disagree

○ Agree

○ Neutral

◉ Strongly agree

Programme outcomes of the syllabi is well defined: *

○ Strongly disagree

○ Disagree

○ Neutral

○ Agree

◉ Strongly agree

On a scale of 1 to 5, rate the adaptability of the students on the current syllabus *

	1	2	3	4	5	
Very Adaptable	◉	○	○	○	○	Least Adaptable

Need to fully review the syllabus: *

◉ Yes

◯ No

◯ Maybe

On a scale of 1 to 5, please rate the relevance of the syllabus for the employability of the students. *

	1	2	3	4	5	
Very Relevant	◉	◯	◯	◯	◯	Least Relevant

The course content fulfils the need of students: *

◯ Strongly disagree

◯ Disagree

◯ Neutral

◯ Agree

◉ Strongly agree

College provides opportunities for continuous development of Staff: *

◯ Strongly disagree

◯ Disagree

◯ Neutral

◯ Agree

◉ Strongly agree

Computer facilities are made available for ICT based teaching to students: *

◯ Strongly disagree

◯ Disagree

◯ Neutral

◯ Agree

◉ Strongly agree

Good facility and encouragement to the teachers for their research: *

◯ Strongly Disagree

◯ Disagree

◯ Neutral

◯ Agree

◉ Strongly Agree

Authorities are approachable and accessible: *

○ Strongly Disagree

○ Disagree

○ Neutral

○ Agree

◉ Strongly Agree

Suggest some changes required on the present curriculum of the course. *

More practical course like project should be included

FEEDBACK FORM FOR TEACHERS ON CURRICULUM 2020-21

Kindly Fill up the feed back form

Designation: *

○ Associate Professor

◉ Assistant Professor

○ Visiting Faculty

The Vision, philosophy & objectives of the College are known: *

○ Strongly Disagree

○ Disagree

○ Agree

○ Neutral

◉ Strongly Agree

Aims and objectives of the syllabi are well defined and clear to teachers and students: *

○ Strongly disagree

○ Disagree

◉ Agree

○ Neutral

○ Strongly agree

Programme outcomes of the syllabi is well defined: *

○ Strongly disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly agree

On a scale of 1 to 5, rate the adaptability of the students on the current syllabus *

	1	2	3	4	5	
Very Adaptable	○	◉	○	○	○	Least Adaptable

Need to fully review the syllabus: *

○ Yes

○ No

◉ Maybe

On a scale of 1 to 5, please rate the relevance of the syllabus for the employability of the   *
students.

	1	2	3	4	5	
Very Relevant	○	○	◉	○	○	Least Relevant

The course content fulfils the need of students: *

○ Strongly disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly agree

College provides opportunities for continuous development of Staff: *

○ Strongly disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly agree

Computer facilities are made available for ICT based teaching to students: *

○ Strongly disagree

○ Disagree

○ Neutral

○ Agree

◉ Strongly agree

Good facility and encouragement to the teachers for their research: *

○ Strongly Disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly Agree

Authorities are approachable and accessible: *

○ Strongly Disagree

○ Disagree

○ Neutral

● Agree

○ Strongly Agree

Suggest some changes required on the present curriculum of the course. *

Need to introduce papers by giving equal opportunities to allt he departments for Commerce Stream

FEEDBACK FORM FOR TEACHERS ON CURRICULUM 2020-21

Kindly Fill up the feed back form

Designation: *

○ Associate Professor

● Assistant Professor

○ Visiting Faculty

The Vision, philosophy & objectives of the College are known: *

○ Strongly Disagree

○ Disagree

● Agree

○ Neutral

○ Strongly Agree

Aims and objectives of the syllabi are well defined and clear to teachers and students: *

○ Strongly disagree

○ Disagree

◉ Agree

○ Neutral

○ Strongly agree

Programme outcomes of the syllabi is well defined: *

○ Strongly disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly agree

On a scale of 1 to 5, rate the adaptability of the students on the current syllabus *

	1	2	3	4	5	
Very Adaptable	○	◉	○	○	○	Least Adaptable

Need to fully review the syllabus: *

○ Yes

○ No

◉ Maybe

On a scale of 1 to 5, please rate the relevance of the syllabus for the employability of the   *
students.

	1	2	3	4	5	
Very Relevant	○	◉	○	○	○	Least Relevant

The course content fulfils the need of students: *

○ Strongly disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly agree

College provides opportunities for continuous development of Staff: *

○ Strongly disagree

○ Disagree

○ Neutral

● Agree

○ Strongly agree

Computer facilities are made available for ICT based teaching to students: *

○ Strongly disagree

○ Disagree

○ Neutral

● Agree

○ Strongly agree

Good facility and encouragement to the teachers for their research: *

○ Strongly Disagree

○ Disagree

○ Neutral

● Agree

○ Strongly Agree

Authorities are approachable and accessible: *

○ Strongly Disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly Agree

Suggest some changes required on the present curriculum of the course. *

It should be so framed so that it can be completed within the semester.

FEEDBACK FORM FOR TEACHERS ON CURRICULUM 2020-21

Kindly Fill up the feed back form

Designation: *

○ Associate Professor

◉ Assistant Professor

○ Visiting Faculty

The Vision, philosophy & objectives of the College are known: *

○ Strongly Disagree

○ Disagree

◉ Agree

○ Neutral

○ Strongly Agree

Aims and objectives of the syllabi are well defined and clear to teachers and students: *

○ Strongly disagree

○ Disagree

○ Agree

◉ Neutral

○ Strongly agree

Programme outcomes of the syllabi is well defined: *

○ Strongly disagree

○ Disagree

◉ Neutral

○ Agree

○ Strongly agree

On a scale of 1 to 5, rate the adaptability of the students on the current syllabus *

	1	2	3	4	5	
Very Adaptable	○	○	◉	○	○	Least Adaptable

Need to fully review the syllabus: *

○ Yes

◉ No

○ Maybe

On a scale of 1 to 5, please rate the relevance of the syllabus for the employability of the   *
students.

	1	2	3	4	5	
Very Relevant	○	◉	○	○	○	Least Relevant

The course content fulfils the need of students: *

○ Strongly disagree

○ Disagree

○ Neutral

◉ Agree

○ Strongly agree

College provides opportunities for continuous development of Staff: *

○ Strongly disagree

○ Disagree

○ Neutral

● Agree

○ Strongly agree

Computer facilities are made available for ICT based teaching to students: *

○ Strongly disagree

○ Disagree

○ Neutral

● Agree

○ Strongly agree

Good facility and encouragement to the teachers for their research: *

○ Strongly Disagree

○ Disagree

● Neutral

○ Agree

○ Strongly Agree

Authorities are approachable and accessible: *

○ Strongly Disagree

○ Disagree

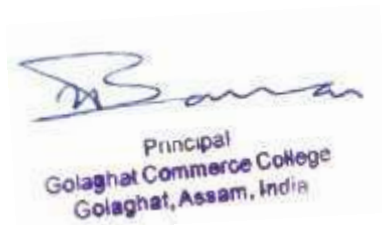○ Neutral

◉ Agree

○ Strongly Agree

Suggest some changes required on the present curriculum of the course. *

Elimination of unnecessary units from the syllabus and Introduction of latest and updates methods of teaching

This content is neither created nor endorsed by Google.

Google Forms

The Link for Google Form:

(Dr. Utpal Sarma)   (Dr. Pranjal Pratim Dutta)
Principal/ Chairperson (IQAC)   Coordinator, IQAC
Golaghat Commerce College   Golaghat Commerce
College

FEEDCK ANALYSIS 2020-21
Feedback from Alumni on Curriculum
IQAC
Golaghat Commerce College, Golaghat

Introduction:

The Feedback has been collected by IQAC of Golaghat Commerce College from the Alumni of the college regarding curriculum in the academic session 2020-21.

Methodology:

The feedback of the Alumni was collected through Google form. The main focus of the feedback was curriculum related, which mainly covers syllabus covered, relevance of the curriculum for career building, augmentation of curriculum; infrastructure, add on/ certificate course related, quality of teaching learning process etc. Total 140 Responses were received from the alumni.

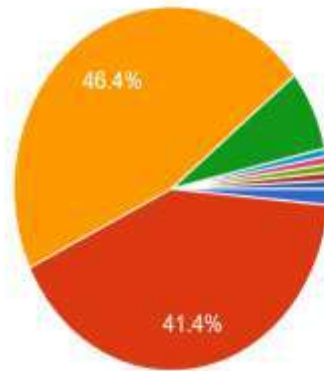## *RESULTS OF ALUMNI'S FEEDBACK ANALYSIS:*

Gender
140 responses
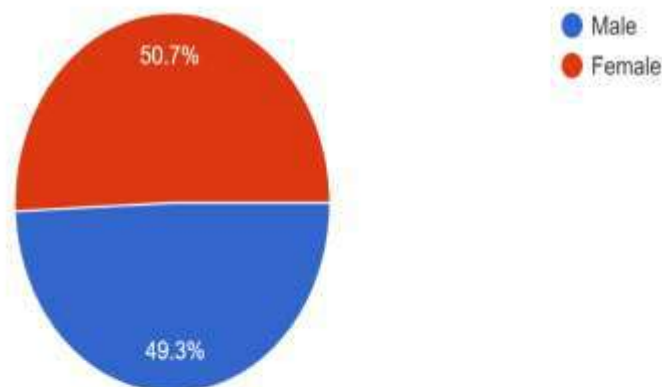
Degree obtained from the college

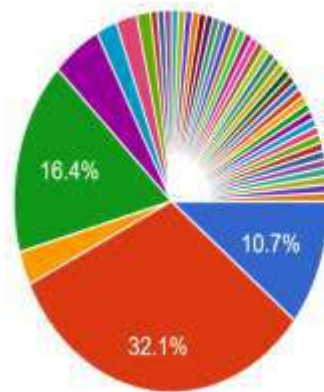140 responses

- HSSLC
- B.A.
- B.Com
- M. Com (Regular)
- Diploma in Tea Plantation Management
- D.EL.ED,B.ED
- M.A
- M.com (dodl)

1/2

Present Occupation

140 responses

- Govt. Service
- Private Job
- Entrepreneur
- Business
- Student
- Student
- Unemployed
- No

1/6

Do you think that the college curriculum helped you adequately in building your career?

140 responses

- Yes
- No

96.4%

How do you rate the course that you have learnt in relation to your current job / occupation

140 responses

- Excellent
- Very Good
- Good
- Average
- Poor

20.7%

32.9%

39.3%
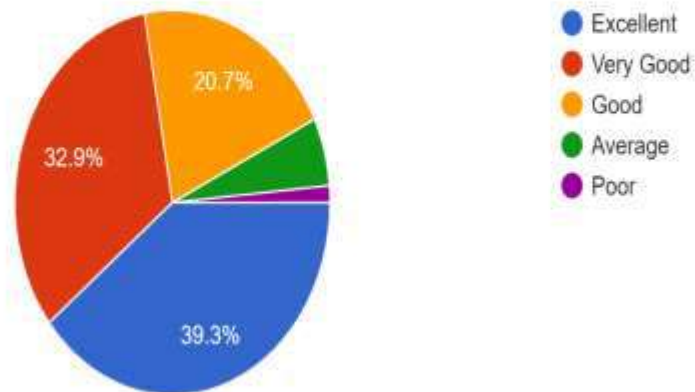
Depth of Curriculum:

140 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

25%

32.1%

40%
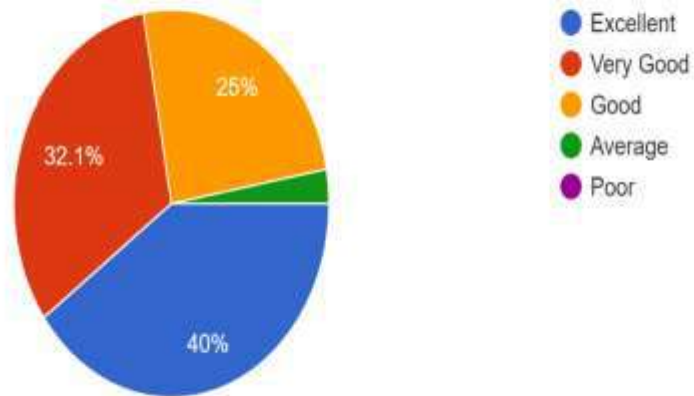
Extent of Coverage of course

140 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

20.7%

37.1%

38.6%
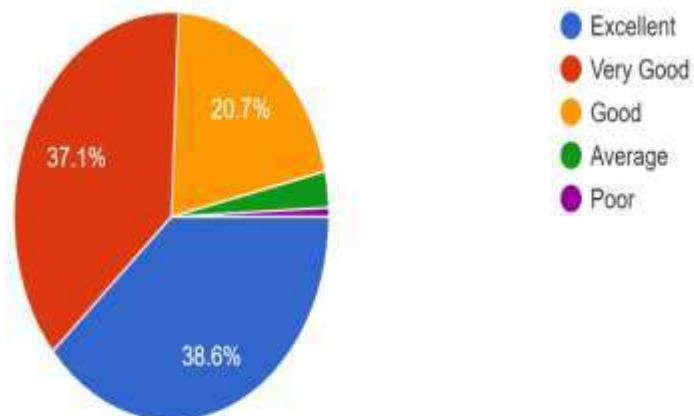
Relevance of Course to the real-life situation:

140 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

26.4%
39.3%
28.6%
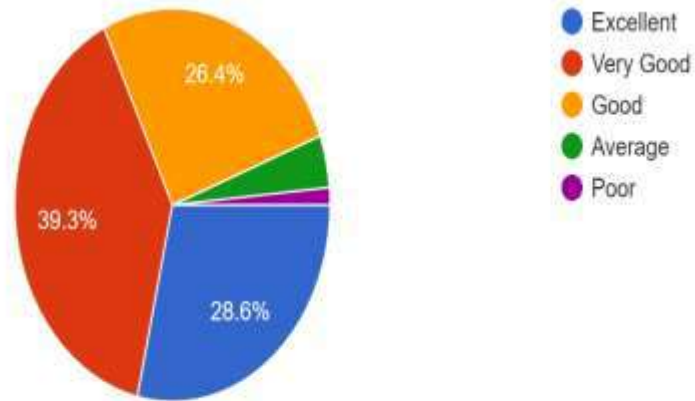
Do you think that the college needs augmentation/ expansion?

140 responses

- ● Yes
- ● No

15.7%
84.3%
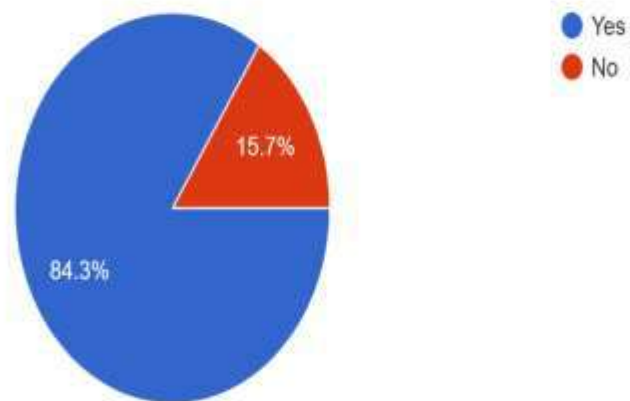
Do you feel that the college should add some more addon/ Certificate/ Diploma Courses?

140 responses

- Yes
- No

10%

90%
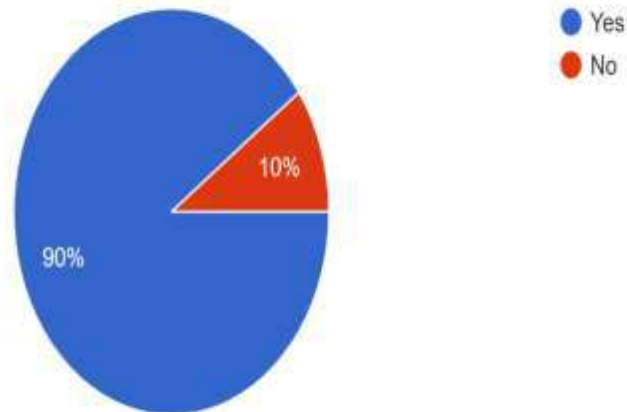
Any other comments or suggestions on course curriculum

140 responses

Good

It should be more up to date and computer based.

Collaboration through MoUs Introducing Add on Courses

Excellent course curriculum with the present context.

No, I feel proud to study in this college.

Vocational and placement

Going well

Very good

Overall performance is good

I think some more professional course should be added and there should be placement cell for the students who is passing out

College should conduct seminars and other skill development courses like communication skills, public speaking etc. Which will be very helpful for the students.

Physical education

On should be taught about self-assessment and how to become independent in his /her life...

One should be taught about secondary source of income such as online trading, its cons and pros etc.

Satisfied

Itz is going well

Recruit new teachers

The BBA course should be reopened.

All good

Yes, the college is help us to build our carrier.

No.

Need to solve Problems/issues that we face while getting pass certificate from dibrugarh University

Best college ever

I am very impressed by the teaching process of my college

Improve teaching system

It was an honour to be a part of this great institution. The course curriculum is really good, and praiseworthy.

Improvement in discipline

Excellent

Provide some course which help to earning money

In the field of Photography

It will be very helpful if the college added the syllabus of Delhi or other universities in the course.

Need every classes to Digitalization

Curriculum should be updated with changing time

Sports

Good curriculum

Nothing to say

Excellent course curriculum

No comments

It was very helpful and I learn a lot 😭😭

Practical session should be done

Thanks all the teachers for their being motherly love and teachings for our future career.

Expansion of co- curriculum activities...

Add science stream also

Some practical world simulations are mostly required within our education time. Case study, innovative projects, etc., will helps a lot. Thank you.

I hope our college goes further.

Many other kinds of academic courses required

Need to case study

Business related

College is good

Good infrastructure should be provided

মহাবিদ্যালয়ত বিভিন্ন নতুন নতুন বিষয় সমূহ অন্তৰ্ভুক্ত কৰিব লাগে তথা কলেজৰ শ্ৰেণীকোঠাসমূহৰ সংখ্যা বহাব লাগে। লগতে সাহিত্য আৰু সংস্কৃতিৰ বিষয়সমূহত গুৰুত্ব দিব লাগে।

MBA, CS course should introduce post in such graduate level or degree colleges .

It's very helpful for me

Some other diploma courses should get adopted.

Our geography department is best

It should be based on current demands

ALUMNI FEEDBACK ON CURRICULUM 2020-21

Kindly fill-up the form

:: Golaghat Commerce College :: Jyoti Nagar:: Golaghat:: Assam

Gender *

- ⦿ Male
- ◯ Female
- ◯ Other: _____

Degree obtained from the college *

- ◯ HSSLC
- ◯ B.A.
- ⦿ B.Com
- ◯ M. Com (Regular)
- ◯ Diploma in Tea Plantation Management
- ◯ Other: _____

Present Occupation *

◉ Govt. Service

○ Private Job

○ Entrepreneur

○ Business

○ Other: _____

Do you think that the college curriculum helped you adequately in building your career? *

◉ Yes

○ No

How do you rate the course that you have learnt in relation to your current job / occupation *

○ Excellent

◉ Very Good

○ Good

○ Average

○ Poor

Depth of Curriculum: *

○ Excellent

◉ Very Good

○ Good

○ Average

○ Poor

Extent of Coverage of course *

○ Excellent

◉ Very Good

○ Good

○ Average

○ Poor

Relevance of Course to the real-life situation: *

○ Excellent

◉ Very Good

○ Good

○ Average

○ Poor

Do you think that the college needs augmentation/ expansion? *

🔘 Yes

⚪ No

If yes, in which of these areas? *

	Yes	No
Curriculum	⚪	🔘
Teaching- Learning	⚪	🔘
Infrastructure	🔘	⚪
Administration	🔘	⚪

Do you feel that the college should add some more addon/ Certificate/ Diploma Courses? *

🔘 Yes

⚪ No

Any other comments or suggestions on course curriculum *

Collaboration through MoUs
Introducing Add on Courses

Google Forms

ALUMNI FEEDBACK ON CURRICULUM 2020-21

Kindly fill-up the form

:: Golaghat Commerce College :: Jyoti Nagar:: Golaghat:: Assam

Gender *

⦿ Male

◯ Female

◯ Other:

Degree obtained from the college *

◯ HSSLC

◯ B.A.

⦿ B.Com

◯ M. Com (Regular)

◯ Diploma in Tea Plantation Management

◯ Other:

Present Occupation *

◉ Govt. Service

○ Private Job

○ Entrepreneur

○ Business

○ Other: _____

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◉ Yes

○ No

How do you rate the course that you have learnt in relation to your current job / occupation *

◉ Excellent

○ Very Good

○ Good

○ Average

○ Poor

Depth of Curriculum: *

◉ Excellent

○ Very Good

○ Good

○ Average

○ Poor

Extent of Coverage of course *

◉ Excellent

○ Very Good

○ Good

○ Average

○ Poor

Relevance of Course to the real-life situation: *

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○ Very Good

○ Good

○ Average

○ Poor

Do you think that the college needs augmentation/ expansion? *

🔘 Yes

⚪ No

If yes, in which of these areas? *

	Yes	No
Curriculum	🔘	⚪
Teaching- Learning	🔘	⚪
Infrastructure	🔘	⚪
Administration	🔘	⚪

Do you feel that the college should add some more addon/ Certificate/ Diploma Courses? *

🔘 Yes

⚪ No

Any other comments or suggestions on course curriculum *

Excellent course curriculum with the present context.

ALUMNI FEEDBACK ON CURRICULUM 2020-21

Kindly fill-up the form

:: Golaghat Commerce College :: Jyoti Nagar:: Golaghat:: Assam

Gender *

(●) Male

( ) Female

( ) Other: _____

Degree obtained from the college *

( ) HSSLC

( ) B.A.

(●) B.Com

( ) M. Com (Regular)

( ) Diploma in Tea Plantation Management

( ) Other: _____

Present Occupation *

◉ Govt. Service

○ Private Job

○ Entrepreneur

○ Business

○ Other: _____

Do you think that the college curriculum helped you adequately in building your career? *

◉ Yes

○ No

How do you rate the course that you have learnt in relation to your current job / occupation *

○ Excellent

◉ Very Good

○ Good

○ Average

○ Poor

Depth of Curriculum: *

○ Excellent

◉ Very Good

○ Good

○ Average

○ Poor

Extent of Coverage of course *

◉ Excellent

○ Very Good

○ Good

○ Average

○ Poor

Relevance of Course to the real-life situation: *

○ Excellent

◉ Very Good

○ Good

○ Average

○ Poor

Do you think that the college needs augmentation/ expansion? *

🔘 Yes

⚪ No

If yes, in which of these areas? *

	Yes	No
Curriculum	⚪	🔘
Teaching- Learning	⚪	🔘
Infrastructure	🔘	⚪
Administration	🔘	⚪

Do you feel that the college should add some more addon/ Certificate/ Diploma Courses? *

🔘 Yes

⚪ No

Any other comments or suggestions on course curriculum *

It should be more up to date and computer based.

ALUMNI FEEDBACK ON CURRICULUM 2020-21

Kindly fill-up the form

:: Golaghat Commerce College :: Jyoti Nagar:: Golaghat:: Assam

Gender *

○ Male

◉ Female

○ Other:

Degree obtained from the college *

○ HSSLC

○ B.A.

○ B.Com

◉ M. Com (Regular)

○ Diploma in Tea Plantation Management

○ Other:

Present Occupation *

○ Govt. Service

◉ Private Job

○ Entrepreneur

○ Business

○ Other: _____

Do you think that the college curriculum helped you adequately in building your career? *

◉ Yes

○ No

How do you rate the course that you have learnt in relation to your current job / occupation *

○ Excellent

◉ Very Good

○ Good

○ Average

○ Poor

Depth of Curriculum: *

○ Excellent

◉ Very Good

○ Good

○ Average

○ Poor

Extent of Coverage of course *

○ Excellent

◉ Very Good

○ Good

○ Average

○ Poor

Relevance of Course to the real-life situation: *

◉ Excellent

○ Very Good

○ Good

○ Average

○ Poor

Do you think that the college needs augmentation/ expansion? *

◉ Yes

◯ No

If yes, in which of these areas? *

	Yes	No
Curriculum	◉	◯
Teaching- Learning	◯	◉
Infrastructure	◉	◯
Administration	◉	◯

Do you feel that the college should add some more addon/ Certificate/ Diploma Courses? *

◉ Yes

◯ No

Any other comments or suggestions on course curriculum *

No, I feel proud to study in this college.

ALUMNI FEEDBACK ON CURRICULUM 2020-21

Kindly fill-up the form

:: Golaghat Commerce College :: Jyoti Nagar:: Golaghat:: Assam

Gender *

◉ Male

○ Female

○ Other:

Degree obtained from the college *

○ HSSLC

○ B.A.

○ B.Com

○ M. Com (Regular)

○ Diploma in Tea Plantation Management

◉ Other: M.Com also

Present Occupation *

◯ Govt. Service

◉ Private Job

◯ Entrepreneur

◯ Business

◯ Other: _____

Do you think that the college curriculum helped you adequately in building your career? *

◉ Yes

◯ No

How do you rate the course that you have learnt in relation to your current job / occupation *

◯ Excellent

◉ Very Good

◯ Good

◯ Average

◯ Poor

Depth of Curriculum: *

○ Excellent

◉ Very Good

○ Good

○ Average

○ Poor

Extent of Coverage of course *

○ Excellent

◉ Very Good

○ Good

○ Average

○ Poor

Relevance of Course to the real-life situation: *

○ Excellent

○ Very Good

◉ Good

○ Average

○ Poor

Do you think that the college needs augmentation/ expansion? *

◉ Yes

○ No

If yes, in which of these areas? *

	Yes	No
Curriculum	◉	○
Teaching- Learning	○	◉
Infrastructure	◉	○
Administration	◉	○

Do you feel that the college should add some more addon/ Certificate/ Diploma Courses? *

◉ Yes

○ No

Any other comments or suggestions on course curriculum *

Going well

This content is neither created nor endorsed by Google.

Google Forms

Principal
Golaghat Commerce College
Golaghat, Assam, India

(Dr. Utpal Sarma)
Principal/ Chairperson (IQAC)
Golaghat Commerce College
College

Coordinator
IQAC
Golaghat Commerce College

(Dr. Pranjal Pratim Dutta)
Coordinator, IQAC
Golaghat Commerce

FEEDCK ANALYSIS
Employers' Feedback 2020-21
Feedback on the Employees (Alumnus of Golaghat Commerce College)
Golaghat Commerce College, Golaghat

Introduction:

The IQAC of Golaghat Commerce College collected feedback from the Employers on the Employees, who is an alumnus of Golaghat Commerce College regarding curriculum and other aspects 2020-21.

Methodology:

The feedback was collected through Google form. The main focus of the feedback was on the effectiveness of the curriculum and overall performance of the employee who is an alumnus of Golaghat Commerce College. Total 14 responses were received from different employers of different sectors, the responses received were analyzed in the following Diagrams.

Organization's Name:
14 responses
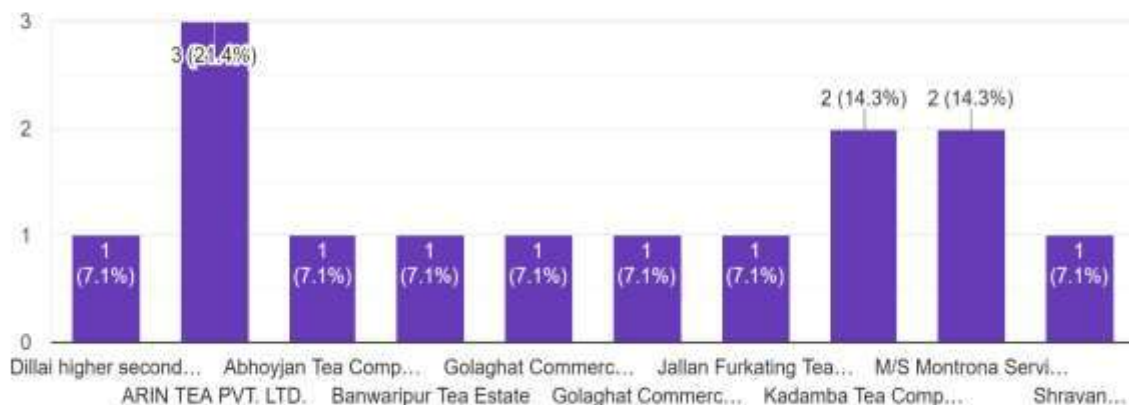
Occupation:

14 responses
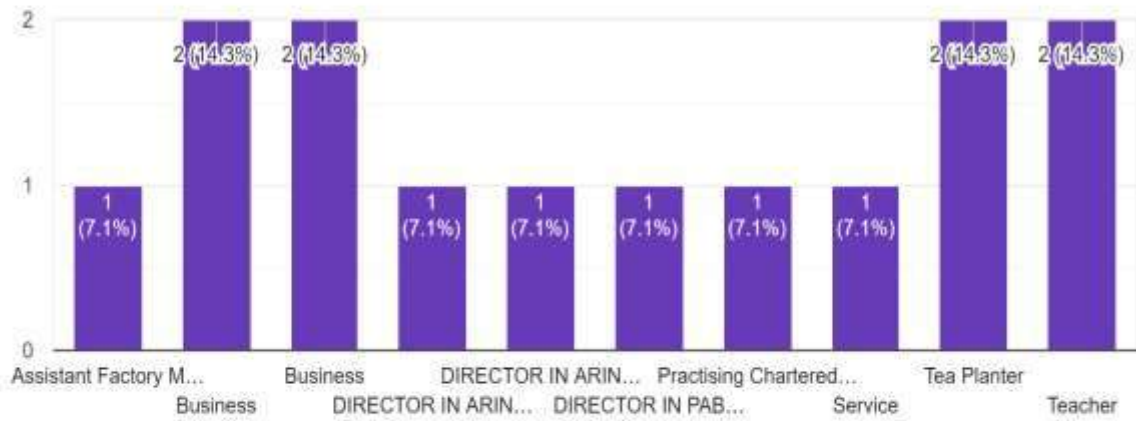
Designation:

14 responses

Present Position Held in the Organization/ Department:

14 responses

On a scale of 1 to 5, how relevant is the course curriculum to the job profile of the employee?

14 responses
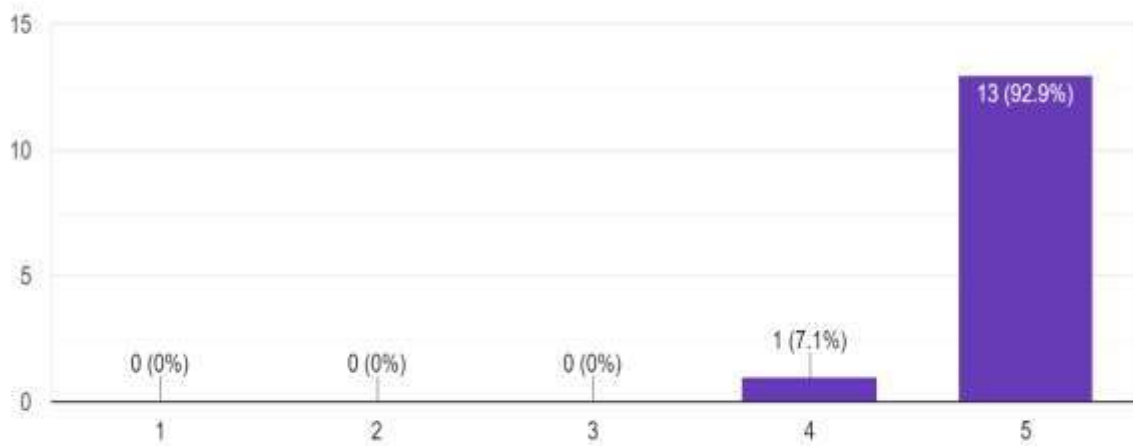
On a scale of 1 to 5 , please rate the level of efficiency of the employee.

14 responses
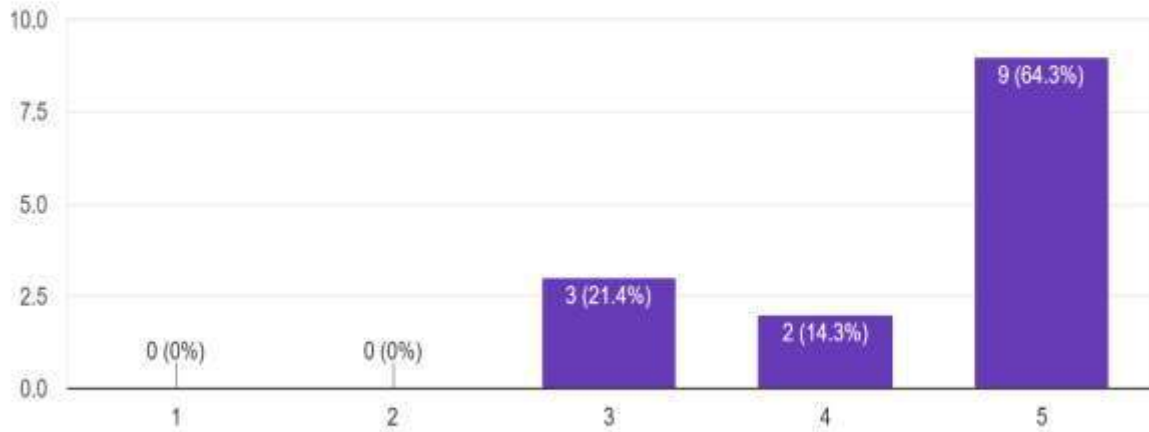
Please rate the following

Any other comment on the employee

14 responses

Very good
Excellent
No

Man, with good sense of responsibility
Fast learner
Very sincere in his work
Well behaved
Nil
Course curriculum are related to the job profile

The Link for Google Form:

(Dr. Utpal Sarma)   (Dr. Pranjal Pratim Dutta)
Principal/ Chairperson (IQAC)   Coordinator, IQAC
Golaghat Commerce College   Golaghat Commerce
College

ACTION TAKEN REPORT ON FEEBACK

Based on the different feedbacks received from the stakeholders in the feedback, the college authority has been taking different initiatives/actions to address the issues. Moreover, the members of the Board of Studies (BoS) of Dibrugarh University from the college raised different issues relating to curriculum in the meetings of Board of Studies. Based on feedbacks, the college authority put particular focus on augmentation of ICT in the teaching learning practices and enhance the existing infrastructure facilities. The following initiative are taken by the college authority to address the above issues.

Classrooms Facilities:

- ❖ **42 classrooms** out of which **21** are equipped with **LCD/TV/Projectors/Smartboards.**
- ❖ All the classrooms have **Wi-Fi** facilities to make teaching-learning process effective.
- ❖ Classrooms and exam halls are well-ventilated, spacious and provided with green/white boards, adequate furniture, and **CC TV** Cameras.
- ❖ There are **02 Seminar halls** in the college campus.
- ❖ Separate Building **'Buniyad Bhawan' for KKHSOU programmes.**
- ❖ All departmental rooms are well-furnished**.**

Laboratory Facilities:

- ❖ **Two Computer laboratories**
- ❖ **Education Laboratory with 168 number of equipment**
- ❖ **Geography Laboratory with 87number of equipment**
- ❖ **Separate set up for Language Laboratory**
- ❖ **A Soil Testing Lab**

Computer Facilities:

- ❖ A total of **110 computers are there in the college.**
- ❖ **04 Servers** (**one each in the Principal's Chamber, RUSA Building, Language Lab and Library**).

Other Facilities:

- ❖ **The Administrative Block** of the college consists of the Principal's Chamber, Vice Principal's Chamber, the Accounts Office, the General Office which are ICT enabled.
- ❖ **The Well stocked College Library "Chinta Taranga Chara" is spread over 2 floors**
- ❖ **Separate office space for IQAC**.
- ❖ **16 Departmental rooms** around the campus.
- ❖ **2 Mbps** Leased Line
- ❖ **Video Conferencing Room**
- ❖ **Separate room for Women's Cell**
- ❖ Separate **chamber available for Golaghat Commerce College Employees Thrift & Credit Cooperative Society Ltd.**
- ❖ **Separate room for Entrepreneurship Career Guidance and Placement Cell**
- ❖ **Separate infrastructure for Centre for Tea Plantation Management**
- ❖ **The Campus Needs (a store for stationery and other amenities)**
- ❖ A **History Museum exists to promote cultural heritage**
- ❖ *SEUJI-* **Vermicompost Project**
- ❖ **Separate office** for Examination
- ❖ **Wheelchair, Walker, Ramps, Separate Wash room, Restroom** for **Divyangjan**
- ❖ **08 Electric Water Purifier** and **02 Water Coolers**
- ❖ **Special room/space for medical aid**
- ❖ **One Women's Hostel with 33 rooms** and **one Boys' Hostel with 22 rooms**
- ❖ **Separate room for Day Care Centre**
- ❖ **Canteen**
- ❖ **49 CCTV Cameras**
- ❖ **One Power Generator (25 KVA**)
- ❖ **Two Transformers for Electric Supply (250 KV and 11 KV)**
- ❖ Separate rooms for **NSS Unit and NCC Cadets**
- ❖ **Mental Health, Wellness Counseling Centre**
- ❖ **Two Permanent quarters for College Night Chowkidars**
- ❖ **Green Parking space for bicycles**
- ❖ **Two numbers of 2-wheeler parking shed and Two numbers of 4-wheeler parking shed**

The Institution has put emphasis facilities for cultural activities, sports, games (indoor, outdoor), gymnasium, yoga etc.

The institution has made available the following infrastructure facilities for the conduct of games and sports and cultural activities.

Sports Facilities:

The college **playground** has been used by the students and the hostel borders regularly for playing various outdoor games. Apart from the athletics and individual events, the institution has facilities for Kabaddi, Kho Kho, Football, Volleyball, Cricket, Handball, Athletics, Tug of War, etc.

❖ The college has a spaciou**s indoor stadium** which has the facility for playing indoor games and Yoga practices. It also has two Synthetic Badminton Courts and a Multigym.

❖ The indoor games like Chess, Carrom, Table tennis etc. are mostly held within the college campus.

Sports Complex

Complex	Area/Size	Year of Establishment
Indoor Stadium	10,200 sq. ft.	2011-12
Multi Gym	510 sq. ft.	2018-19
Pavilion (Indoor)	1445 sq. ft.	2011-12
Changing Room -01(Indoor)	255 sq. ft.	2011-12
Changing Room -02(Indoor)	255 sq. ft.	2011-12
Playground	39750 sq. ft.	1972
Pavilion (Outdoor)	2500 sq. ft.	2011-12
Rest Room-01 (Outdoor)	214.2 sq. ft.	2011-12
Rest Room-02 (Outdoor)	391 sq. ft.	2011-12
Rest Room-03 (Outdoor)	221 sq. ft.	2011-12
Referee Room (Outdoor)	391 sq. ft.	2011-12
Changing Room (Outdoor)	204 sq. ft.	2011-12

Moreover, the college has upgraded its IT facilities frequently as per the requirements during last five years. These includes increase in the number of computers, internet connectivity, new institutional portal, time to time updating of portal, setting up of smart classrooms and ICT-enabled classrooms and seminar halls, online admission, library digitization, etc.

❖ Internet connection bandwidth has been upgraded to 50 Mbps on **19-4-2021,** as necessitated to support the all-round digitization of the institute

❖ **21 ICT- enabled classrooms** set up for effective teaching-learning process

❖ Learning management systems like **Google Classroom, YouTube channel "Golaghat Commerce College Official Channel"**

❖ Golaghat Commerce College has its own **mobile application** which is available in the Play Store

❖ The **admission procedure** has been shifted to **online in the year 2017-2018**

❖ The college has curated a **web portal (golaghatcc.webdcl.com)** to facilitate the admission processes. The portal is maintained by **Adroit DigiSoft Solutions Pvt. Ltd.**

❖ Different **official WhatsApp Groups** have been created for official in-house communication.

❖ **Biometric attendance system** for employees.

❖ **49 numbers of CCTV** around the campus.

❖ **Online UPS provision** for power back-up.

❖ A **service provider (GKD 619)** has been entrusted to **design and customize college website and mobile app.**

❖ A Computer lab equipped with a wide range of **licensed system software and application software**

❖ The institute has **total 110 computers**

❖ The College has **BSNL Fiber internet connection** and is used to provide **Wi-Fi internet access**

❖ College also has a **lease line connection** provided by **BSNL**

❖ All the departments of the college have maintained **academic and administrative reports in the digital form** and displayed in the website with IQAC initiative

❖ **No. of server 4**

An overview of the technology upgradation:

25/09/2017	26/10/2018	11/12/2021	08.02.2022	14/03/2022	15/06/2022	18/06/2022

Promethean Active Board 78 = 1 nos	Panasonic 43" Full HD Display =1	Epson EB-E01 XGA Projector Brightness: 3300lm with HDMI Port | B08LDLMZN2 (Epson EB-E01 XGA Projector) HSN:900850	Epson EB-E01 XGA Projector Brightness: 3300lm with HDMI Port | B08LDLMZN2 (Epson EB-E01 XGA Projector) HSN:8528	2 LCD (New Line IFP RS 75+ 2 UNITS)	VAMAA Interactive Board 78IRT 1	2 LCD (New Line FP RS 75+ 2 UNITS)
Hitachi UST LCD Projector = 1 nos	Dell Server Intel (R) Xeaon (R) 3.30GHz, 40GB RAM, 1 TB HDD =1	BenQ MS550P SVGA Business Projector, 3600 Lumens High Brightness, 20000:1 Contrast, VGA, Built-in Speaker, Extended Lamp Life with Upto 15000 Hours | B07RBKXC9C (1V-E6NA-3ZF1)			BenQ Projector MX 550 2 units	
Panasonic HD Video Conferencing = 1 nos	Panasonic Projector PT-LX300 =1				BenQ Projector MS 560P 2 units	
Panasonic 75" LED Display = 1 nos	IR 2004N Canon Networking Printer Scanner =1				C-Lite 150" Motorised Screen 8ft. x 10ft. 1 unit	
Motorized Projection Screen 6x4 = 1 nos	Lenovo Desktop Computer Core i3 Processor, 2GB RAM, 1TB Hard Disk= 6 nos					
Spectron Digital Podium = 1 nos	Thin Line Monitors through Servers = 60 nos					

Desktop Computer i3 = 2 nos						

Additional Information:

https://docs.google.com/document/d/1LUpjdWL7hoU-j8bNiPs9LsIC809WGrcA/edit?usp=sharing&ouid=108748273604831210819&rtpof=true&sd=true

Expenditure incurred on maintenance of infrastructure (physical facilities and academic support facilities) excluding salary component year wise during the last five years (INR in lakhs)

YEAR	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021
INR IN LAKHS	**46.56**	**78.40**	**73.45**	**66.10**	**23.03**

Additional Information:

https://drive.google.com/file/d/1nn52uh3M0ej4UuvNkcNW6U7L1FwlO5oK/view?usp=sharing

Principal
Golaghat Commerce College
Golaghat, Assam, India